



FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES OF
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P.LTD.,
19-13-65/A, KesavayanaGunta/ Corporate Office/Tirupati-517501/Chittoor-Dist

From,

The Secretary
Consumer Grievances Redressal Forum,
APSPDCL,
Tirupati.

To,

The General Manager,
IT, APSPDCL,
Tirupati.

Lr. No/CP/Secy/CGRF/APSPDCL/TPT/F.No. D. No. /2021, Dt 31.3.2022
Madam,

Sub: -CGRF - APSPDCL - Tirupati –Video conferencing (through Jio
Link meet) Proposed on 12.04.2022 & 13.04.2022– Reg.

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I am directed by the forum and submit you that madam,


This Forum is intending to conduct Video conferencing (through Jio link meet)
Proposed on 12.4.2022 & 13.4.2022 from 11.30A.M onwards for disposal of the pending cases
due to Covid Pandemic condition. Hence you are requested to give suitable instructions to the
officers concerned to make suitable arrangements for having hassle free Video conferencing
(through Jio link.meet) to enable us to dispose of the pending cases.

The schedule of Video conferencing (through Jio link.meet) statements are
herewith enclosed.

Thanking you madam,

Encl:2Nos.List.

Yours faithfully,


Secretary/CGRF
APSPDCL/Tirupati

Copy submitted to the Executive Engineer/Telecom & IT/APSPDCL/Tirupati


DESPATCHED

DATE

31/3

List of Cases Scheduled for Video Conferencing on 12.04.2022 @11.30 A.M.

S.No	Date of registration	C.G.No	F.Y	Circle	Division	Complainant	Nature of Complaint
1	08.03.2022	79	2021-22	Kadapa	Kadapa	K.Prabhakar Reddy Street No. 01, Lane -1, H.No. 24/3RT, Saidabad Colony,Hyderabad	Wrong Billing
2	03.03.2022	77	2021-22	Kurnool	Nandyal	V.Jamal Reddy, S/o Dastagiri Reddy, D.No.2/36,Seetharama Puram, Mahaandi,Kurnool	Reconnection of service
3	Maintainability		2021-22	Nellore	Nellore	K. Gurrappa, S/o K.Narayana, Plot No. 102,Sri Sowbagya Nivas, 4th Street, Harinadhapuram, Near Masjid, Dargamitta,Nellore - Dist	Refund of ACD Amount
4	24.02.2022	75	2021-22	Nellore	Nellore Rurals	Shaik Riyaz D.No: 2-109, Near Post Office, Allipuram, Nellore	Wrong Billing
5	Maintainability		2021-22	Tirupati	Tirupati Town	D.Sateesh S/o D.Eswaraiah, Maruthi Nagar, Korlagunta, Tirupati, Chittoor -Dist	Removal of Meter

List of Cases Scheduled for Video Conferencing on 13.04.2022 @11.30 A.M.

S.No	Date of registration	C.G.No	F.Y	Circle	Division	Complainant	Nature of Complaint
1	06.01.2022	63	2021-22	Anantapur	Gooty	Smt. V.Geetha Vani, Propertier, M/s Geetha Exports, Sy.No. 12 B, 16 A, Chukkukur Road, Sajjaladinnie, Gannevaripalli, Tadipatri	Wrong Billing
2	27.01.2022	64	2021-22	Anantapur	Gooty	Smt. V.Geetha Vani, Propertier, M/s Geetha Exports, Sy.No. 12 B, 16 A, Chukkukur Road, Sajjaladinnie, Gannevaripalli, Tadipatri	Wrong Billing
3	17.02.2022	67	2021-22	Anantapur	Gooty	Smt. V.Geetha Vani, Propertier, M/s Geetha Exports, Sy.No. 12 B, 16 A, Chukkukur Road, Sajjaladinnie, Gannevaripalli, Tadipatri	Wrong Billing
4	17.02.2022	70	2021-22	Anantapur	Gooty	Smt. V.Geetha Vani, Propertier, M/s Geetha Exports, Sy.No. 12 B, 16 A, Chukkukur Road, Sajjaladinnie, Gannevaripalli, Tadipatri	Wrong Billing
5	29.03.2022	86	2021-22	Anantapur	Gooty	Smt. V.Geetha Vani, Propertier, M/s Geetha Exports, Sy.No. 12 B, 16 A, Chukkukur Road, Sajjaladinnie, Gannevaripalli, Tadipatri	Wrong Billing
6	Maintainability		2021-22	Anantapur	Gooty	B.Krishna Reddy, D.No:4-169 B, Yerraguntapalli, Tadipatri, Anantapur	Diversion of HT Line which is passing over his House.