

**CONSUMER GRIEVANCES REDRESSAL FORUM
APSPDCL:: TIRUPATI**

From
The Chairperson
Consumer Grievances Redressal Forum,
APSPDCL, Srinivasapuram,
Tirupati-517503.

To
The Superintending Engineer/Operation,
Nellore, Tirupati & Kadapa

Lr. No: CGRF/ CP/ F-12/ D. No.73/2023,Dt:22.11.2023.

Sub: - CGRF – Conducting Vidyut Adalats and Awareness Camps on notified dates in Nellore, Chittoor and Kadapa Districts for the month of December'2023–
Reg.

Ref: - 1.Lr.No:S-324 (A)/Secy/DD-CA/APTEL.D.No/10-04, Dt:18-5-2010.

* * *

In accordance with the directions of the Honourable Appellate Tribunal, New Delhi and Secretary, APERC, Hyderabad, vide reference cited above, it is scheduled to conduct Vidyut Adalats and Awareness Camps on the days and the places notified here under in Nellore, Chittoor and Kadapa Districts so that the consumers get easy access to the Grievance Redressal mechanism and get their grievances resolved then and there. In view of the said directions, it is proposed to conduct Vidyut Adalaths on the following dates.

Sl.No	District	Division	Sub Division	Place	Date	Timings
1	Nellore	Nellore Rurals	Podalakuru Muthukur Nellore Rural	SCADA Building Vidhyuth Bhavan A.K.Nagar, Nellore	05.12.2023	11.30 A.M to 1.30 P.M
2	Chittoor	Puttur	Puttur Karvetinagaram Nagari	Executive Engineer Office,APSPDCL Near Gate Puttur Road Puttur	06.12.2023	11.30 A.M to 1.30 P.M
3	Kadapa	Mydukur	Mydukur Badvel Porumamilla	Executive Engineer office Near 33/11KV SS Mydukur Beside DSP office Mydukur	07.12.2023	11.30 A.M to 1.30 P.M

O/L

DESPATCHED

DATE

22/11

The Chairperson and Members of the CGRF, as per the schedule will hold the above said notified Vidyut Adalaths.

- The Superintending Engineer /Operation/Nellore, Tirupati and Kadapa are directed to
- a. Give wide publicity about the special Vidyuth Adalath conducted by the Consumer Forum well in advance through print media 3 Telugu & 2 English and local TV Channels duly indicating names and designations of the team conducting the Adalat, the venue and timings in specific such that more number of consumers will avail the facility
 - b. Cause necessary instructions to the Executive Engineer concerned to arrange wide publicity in rural areas also by distributing ample quantity of pamphlets (Model copy enclosed) through section offices, Revenue collection centers, Local Panchayat Offices Etc., and canvassing through audio system or Tom-Tom covering all the distributions of the Sub-Division.
 - c. Display Flexi banners well in advance at ERO's regarding the schedule of consumer courts with venue details duly indicating names and designations of the Chairperson and CGRF members
 - d. To intimate the local consumer organizations/ NGO's about the special Vidyut Adalaths and Awareness Camps so as to create awareness among the public and consumers.
 - e. Arrange press meet also on the above dates at the venue.
 - f. Arrange Mike set and Audio system for addressing the public to explain the provisions of CGRF as well as to enable the gathering hear the complainants and the process of resolution.

All the officers concerned both on Accounts side and Technical side including the Superintending Engineer and the Senior Accounts Officer shall be made available themselves at the Adalat promptly and able to resolve the grievances immediately on the spot to the extent possible.

Receipt of this letter may be acknowledged.

Note :- The said Adalats and Awareness Camps will be cancelled if any of the above is not complied with and the matter will be reported to the Hon'ble APERC.

Encls:- Model Copy of Pamphlet.


Sd/-
Chairperson

Copy submitted to the Chairman & Managing Director /APSPDCL/Tirupati.

Copies to

1. The Senior Accounts Officer /O/ Nellore, Tirupati & Kadapa
2. The Executive Engineer/O/Nellore Rurals, Puttur & Mydukur.
3. The Nodal Officer (Chief General Manager/O&M)/APSPDCL/TPT.
4. The Chief General Manager(P&MM & Civil)/APSPDCL/TPT
5. Copy to all Members/CGRF/APSPDCL/Tirupati

Forwarded by Order


Secretary to the Forum

RECEIVED
DATE

**CONSUMER GRIEVANCES REDRESSAL FORUM
APSPDCL:: TIRUPATI**

From
The Chairperson
Consumer Grievances Redressal Forum,
APSPDCL, Srinivasapuram,
Tirupati-517503.

To
The Superintending Engineer/ Operation,
Nellore, Tirupati & Kadapa

Lr. No: CGRF/ CP/ F-12/ D. No. 80 /2023 Dt: 04.12.2023.

Sub: - CGRF – Postponement of Vidyut Adalats and Awareness Camps proposed to be conducted on Dt: 05.12.2023, 06.12.2023 and 07.12.2023 in Nellore, Chittoor and Kadapa Districts respectively due to heavy rains – **Reg.**

Ref: - Lr.No.CGRF/CP/F-12/D.No. 73/2023, Dt: 22.11.2023.

* * *

The Adalats and Awareness Camps proposed to be conducted on Dt: 05.12.2023, 06.12.2023 and 07.12.2023 in Nellore, Chittoor and Kadapa Districts respectively are postponed due to heavy rains and the next date will be intimated later.


Chairperson 14/12/23

Copy submitted to the Chairman & Managing Director /APSPDCL/Tirupati.

Copies to

1. The Senior Accounts Officer /O/ Nellore, Tirupati & Kadapa.
2. The Executive Engineer/O/Nellore Rurals, Putter and Mydukur.
3. The Nodal Officer (Chief General Manager/O&M)/APSPDCL/TPT.
4. The Chief General Manager(P&MM & Civil)/APSPDCL/TPT
5. Copy to all Members/CGRF/APSPDCL/Tirupati

**CONSUMER GRIEVANCES REDRESSAL FORUM
APSPDCL:: TIRUPATI**

From
The Chairperson
Consumer Grievances Redressal Forum,
APSPDCL, Srinivasapuram,
Tirupati-517503.

To
The Superintending Engineer/ Operation,
Nellore, Tirupati & Kadapa

Lr. No: CGRF/ CP/ F-12/ D. No. 83/2023 Dt: 12.12.2023.

Sub: - CGRF – Conducting Vidyut Adalats and Awareness Camps on notified dates in Nellore, Chittoor and Kadapa Districts for the month of December'2023– Revised Schedule - Communicated - Reg.

**Ref: - 1. Lr.No: S-324 (A)/Secy/DD-CA/APTEL.D.No/10-04, Dt:18-5-2010.
2. Lr. No: CGRF/ CP/ F-12/ D. No. 80/2023 Dt: 04.12.2023.**

* * *

In accordance with the directions of the Honourable Appellate Tribunal, New Delhi and Secretary, APERC, Hyderabad, vide reference cited above, it is scheduled to conduct Vidyut Adalats and Awareness Camps on the days and the places notified hereunder in Nellore, Chittoor and Kadapa Districts so that the consumers get easy access to the Grievance Redressal mechanism and get their grievances resolved then and there.

In the reference.2 cited above, the adalaths proposed to be conducted on 05.12.2023, 16.12.2023 and 07.12.2023 are postponed due to heavy rains. The revised schedule is on the following dates.

Sl. No	District	Division	Sub Division	Place	Date	Timings
1	Nellore	Nellore Rurals	Podalakuru Muthukur Nellore Rural	Scada Building Vidhyuth Bhavan A.K.Nagar Nellore	18.12.2023	11.30 A.M to 1.30 P.M
2	Chittoor	Puttur	Puttur Karvetinagaram Nagari	Puttur Division office Near Gate Puttur Road Puttur	19.12.2023	11.30 A.M to 1.30 P.M
3	Kadapa	Mydukur	Mydukur Badvel Porumamilla	Mydukur Division office Near 33/11KV SS Mydukur Beside DSP office Mydukur	20.12.2023	11.30 A.M to 1.30 P.M

The Chairperson and Members of the CGRF, as per the schedule will hold the above said notified Vidyut Adalaths.

The Superintending Engineer /Operation/Nellore, Chittoor and Kadapa are directed to Give wide publicity about the special Vidyuth Adalath conducted by the Consumer Forum well in advance through print media 3 Telugu & 2 English and local TV Channels duly

o/c

DESPATCHED
DATE 12/12

indicating names and designations of the team conducting the Adalat, the venue and timings in specific such that more number of consumers will avail the facility

- b. Cause necessary instructions to the Executive Engineer concerned to arrange wide publicity in rural areas also by distributing ample quantity of pamphlets (Model copy enclosed) through section offices, Revenue collection centers, Local Panchayat Offices Etc., and canvassing through audio system or Tom-Tom covering all the distributions of the Sub-Division.
- c. Display Flexi banners well in advance at ERO's regarding the schedule of consumer courts with venue details duly indicating names and designations of the Chairperson and CGRF members
- d. To intimate the local consumer organizations/ NGO's about the special Vidyut Adalaths and Awareness Camps so as to create awareness among the public and consumers.
- e. Arrange press meet also on the above dates at the venue.
- f. Arrange Mike set and Audio system for addressing the public to explain the provisions of CGRF as well as to enable the gathering hear the complainants and the process of resolution.

All the officers concerned both on Accounts side and Technical side including the Superintending Engineer and the Senior Accounts Officer shall be made available themselves at the Adalat promptly and able to resolve the grievances immediately on the spot to the extent possible.

Receipt of this letter may be acknowledged.

Note :- The said Adalats and Awareness Camps will be cancelled if any of the above is not complied with and the matter will be reported to the Hon'ble APERC.

Encls:- Model Copy of Pamphlet.

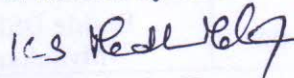
Sd/-
Chairperson

Copy submitted to the Chairman & Managing Director /APSPDCL/Tirupati.

Copies to

1. The Senior Accounts Officer /O/Nellore, Tirupati and Kadapa.
2. The Executive Engineer/O/Nellore Rurals, Puttur and Mydukur
3. The Nodal Officer (Chief General Manager/O&M)/APSPDCL/TPT.
4. The Chief General Manager(P&MM & Civil)/APSPDCL/TPT
5. Copy to all Members/CGRF/APSPDCL/Tirupati

Forwarded by Order



Secretary to the Forum

DESPATCHED
10/10

**CONSUMER GRIEVANCES REDRESSAL FORUM
APSPDCL:: TIRUPATI**

From

The Chairperson
Consumer Grievances Redressal Forum,
APSPDCL, Srinivasapuram,
Tirupati-517503.

To

The Superintending Engineer/ Operation,
Tirupati.

Lr. No: CGRF/ CP/ F-12/ D. No. 89/2023 Dt: 21.12.2023.

Sub: - CGRF – Conducting Vidyut Adalat and Awareness Camp on notified date in Chittoor District for the month of December'2023 – Reg.

Ref: - 1. Lr.No: S-324 (A)/Secy/DD-CA/APTEL/D. No/10-04, Dt:18-5-2010.

* * *

In accordance with the directions of the Honourable Appellate Tribunal, New Delhi and Secretary, APERC, Hyderabad, vide reference cited above, it is scheduled to conduct Vidyut Adalat and Awareness Camp on the day and the place notified here under in Chittoor, District so that the consumers get easy access to the Grievance Redressal Mechanism and get their grievances resolved then and there. In view of the said directions, it is proposed to conduct Vidyut Adalath on the following date:

Sl. No	District	Division	Sub Division	Place	Date	Timings
1.	Chittoor	Punganur	Palamaner, Sodum and Punganur	33/11 KV Sub-Station Palamaneru, MBT Road, Opposite to Marketyard, Palamaneru	28.12.2023	11.30 A.M to 1.30 P.M

The Chairperson and Members of the CGRF, as per the schedule will hold the above said notified Vidyut Adalath.

The Superintending Engineer /Operation/Tirupati, is directed to -

- a. Give wide publicity about the special Vidyuth Adalath conducted by the Consumer Forum well in advance through print media 3 Telugu & 2 English and local TV Channels duly indicating names and designations of the team conducting the Adalat, the venue and timings in specific such that more number of consumers will avail the facility.
- b. Cause necessary instructions to the Executive Engineer concerned to arrange wide publicity in rural areas also by distributing ample quantity of pamphlets (Model copy enclosed) through section offices, Revenue collection centers, Local Panchayat Offices Etc., and canvassing through audio system or Tom-Tom covering all the distributions of the Sub-Division.

- c. *Display Flexi banners well in advance at ERO's regarding the schedule of consumer courts with venue details duly indicating names and designations of the Chairperson and CGRF members.*
- d. *To intimate the local consumer organizations/ NGO's about the special Vidyut Adalath and Awareness Camp so as to create awareness among the public and consumers.*
- e. *Arrange press meet also on the above dates at the venue.*
- f. *Arrange Mike set and Audio system for addressing the public to explain the provisions of CGRF as well as to enable the gathering hear the complainants and the process of resolution.*

All the officers concerned both on Accounts side and Technical side including the Superintending Engineer and the Senior Accounts Officer shall be made available themselves at the Adalat promptly and able to resolve the grievances immediately on the spot to the extent possible.

Receipt of this letter may be acknowledged.

Note: - The said Adalat and Awareness Camp will be cancelled if any of the above is not complied with and the matter will be reported to the Hon'ble APERC.

Encls:- Model Copy of Pamphlet.

**Sd/-
Chairperson**

Copy submitted to the Chairman & Managing Director /APSPDCL/Tirupati.

Copies to

1. The Senior Accounts Officer /O/Tirupati.
2. The Executive Engineer/O/Punganur.
3. The Nodal Officer (Chief General Manager/O&M)/APSPDCL/TPT.
4. The Chief General Manager (P&MM & Civil)/APSPDCL/TPT.
5. Copy to all Members/CGRF/APSPDCL/Tirupati.

Forwarded by Order

10/5/2019

Secretary to the Forum