

CONSUMER GRIEVANCES REDRESSALFORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,
TIRUPATI

This the 03rd day of September' 2024

C.G.No.77/2024-25/ Tirupati Circle

CHAIRPERSON

Sri. V. Srinivasa Anjaneya Murthy
Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao	Member (Finance)
Sri. S.L. Anjani Kumar	Member (Technical)
Smt. G. Eswaramma	Member (Independent)

Between

E. Viswanath Reddy,
Patnam (V), Thavanampalli (M),
Chittoor District.

Complainant

AND

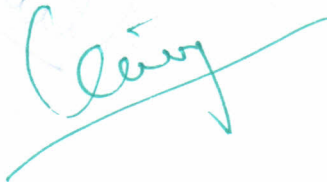
1. Dy. Executive Engineer/O/Paipalli CCO
2. Executive Engineer/O/Chittoor (R)

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 22.08.2024 in the presence of the respondents, complainant remained absent and having considered the material placed by both the parties, this Forum passed the following:

ORDER

01. The complainant during the Vidyut Adalat conducted on 04.07.2024 at Paipalli filed the complaint stating that the transformer provided to his



agricultural service SC.No.5533208000628 failed and the respondents did not get the same repaired/replaced.

02. The said complaint was registered as C.G.No.77/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that subsequent to the complaint, they replaced the failed DTR with healthy DTR and redressed grievance of the complainant.
03. Complainant absent. Heard the respondents through video conferencing.
04. Subsequent to filing of the complaint, the grievance of the complainant is resolved by the respondents. When we contacted the complainant through phone, he confirmed replacement of failed DTR with healthy DTR and requested to close the complaint. Hence, this Forum opines that this complaint is to be closed as purpose served. Accordingly, the complaint is closed. No order as to costs.
05. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Hon'ble Vidyut Ombudsman, 3rd Floor, Plot.No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this



order and the prescribed format is available in the website
vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and
pronounced in the open Forum on this 03rd day of September'2024.

03/09/2024
CHAIRPERSON

03/09/2024
Member (Finance)

03/09/2024
Member (Technical)

03/09/2024
Member (Independent)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/
Tirupati.

The Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra
Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Vidyut Niyantrana Bhavan, Adjacent
to 220/132/33/11 KV AP Carbides Sub Station, Dinnedevaram
Road, Kurnool-518002, State of Andhra Pradesh.

The Stock file.

03/09/2024