

CONSUMER GRIEVANCES REDRESSALFORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,
TIRUPATI

This the 03rd day of September' 2024

C.G.No.75/2024-25/ Tirupati Circle

CHAIRPERSON **Sri. V. Srinivasa Anjaneya Murthy**
Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao	Member (Finance)
Sri. S.L. Anjani Kumar	Member (Technical)
Smt. G. Eswaramma	Member (Independent)

Between

T.K. Murali, Patnam (V),
Thavanampalli (M),
Chittoor District.

Complainant

AND

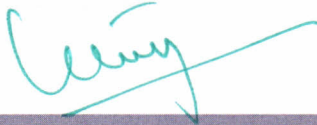
1. Dy. Executive Engineer/O/Paipalli CCO
2. Executive Engineer/O/Chittoor (R)

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 22.08.2024 in the presence of the complainant and respondents and having considered the material placed by both the parties, this Forum passed the following:

ORDER

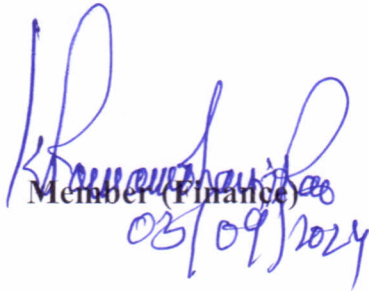
- 01.** The complainant during the Vidyut Adalat conducted on 04.07.2024 at Paipalli filed the complaint stating that he is having agricultural service connection SC.No.371 and the DTR relating to the said service failed, but there was no response on his complaint by the respondents.



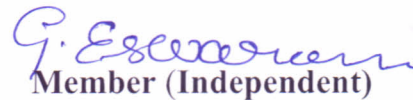
02. The said complaint was registered as C.G.No.75/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that subsequent to the complaint, they have replaced the failed DTR with healthy DTR and resolved the grievance of the complainant.
03. Heard the complainant and respondents through video conferencing.
04. The complainant admitted replacement of the damaged DTR with healthy DTR and stated that his grievance is redressed and requested to close the complaint. Hence, this Forum opines that this complaint is to be closed as purpose served. Accordingly, the complaint is closed. No order as to costs.
05. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Hon'ble Vidyut Ombudsman, 3rd Floor, Plot.No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 03rd day of September'2024.


CHAIRPERSON


Member (Finance)
03/09/2024


Member (Technical)


Member (Independent)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

**The Chairman & Managing Director/Corporate Office/APSPDCL/
Tirupati.**

**The Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra
Nagar, Vijayawada-08.**

**The Secretary/Hon'ble APERC/Vidyut Niyantrana Bhavan, Adjacent
to 220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu
Road, Kurnool-518002, State of Andhra Pradesh.**

The Stock file.

Uday
03/09/2024