

CONSUMER GRIEVANCES REDRESSALFORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,
TIRUPATI

This the 03rd day of September' 2024

C.G.No.70/2024-25/ Tirupati Circle

CHAIRPERSON

Sri. V. Srinivasa Anjaneya Murthy
Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao	Member (Finance)
Sri. S.L. Anjani Kumar	Member (Technical)
Smt. G. Eswaramma	Member (Independent)

Between

P. Subramanyam, G-Vaddipalli (V),
Thavanampalli (M), Chittoor District.

Complainant

AND

1. Dy. Executive Engineer/O/Paipalli CCO
2. Executive Engineer/O/Chittoor (R)

Respondents

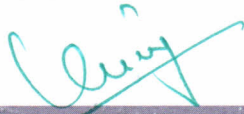
This complaint came up for final hearing before this Forum through video conferencing on 22.08.2024 in the presence of the respondents and complainant remained absent and having considered the material placed by both the parties, this Forum passed the following:

ORDER

- 01.** The complainant during the Vidyut Adalat conducted on 04.07.2024 at Paipalli filed the complaint stating that he is a resident of Vaddipalli (V) and they are facing frequent power failure in the night time from 07.00 P.M. to 07.30 P.M.



02. The said complaint was registered as C.G.No.70/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that subsequent to the complaint they inspected the 11 KV line through which the complainant is getting power supply and noticed mango tree branches and tamarind tree creepers are touching the line during heavy gale and wind and they cleared all the tree branches and now there is no power failure/low voltage issue in the village of the complainant.
03. Complainant absent. Heard the respondents through video conferencing.
04. Subsequent to filing of the complaint, the grievance of the complainant is resolved by the respondents. When we contacted the complainant through phone, he reported satisfaction regarding the action taken by the respondents and stated that their frequent power failure/low voltage issue is solved. Hence, this Forum opines that this complaint is to be closed as purpose served. Accordingly, the complaint is closed. No order as to costs.
05. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Hon'ble Vidyut Ombudsman, 3rd Floor, Plot.No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this



order and the prescribed format is available in the website
vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and
pronounced in the open Forum on this 03rd day of September'2024.

Chairy 03/09/2024
CHAIRPERSON

[Signature]
Member (Finance)
03/09/2024

[Signature]
Member (Technical)

[Signature]
Member (Independent)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/
Tirupati.

The Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra
Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Vidyut Niyantrana Bhavan, Adjacent
to 220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu
Road, Kurnool-518002, State of Andhra Pradesh.

The Stock file.

Chairy 03/09/2024