

**CONSUMER GRIEVANCES REDRESSALFORUM**  
**SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,**  
**TIRUPATI**

**This 06<sup>th</sup> day of September' 2024**  
**C.G.No.67/2024-25/Tirupati Circle**

**CHAIRPERSON**      **Sri. V. Srinivasa Anjaneya Murthy**  
**Former Principal District Judge**

**Members Present**

<b>Sri. K. Ramamohan Rao</b>	<b>Member (Finance)</b>
<b>Sri. S.L. Anjani Kumar</b>	<b>Member (Technical)</b>
<b>Smt. G. Eswaramma</b>	<b>Member (Independent)</b>

***Between***

Sri. T. Chandra Sekhar Reddy,  
Gudipalli (V), Polakala,  
Irala (M), Chittoor Dist.

Complainant

***AND***

1. Dy. Executive Engineer/OSD/Paipalli CCO
  2. Executive Engineer/O/Chittoor /Rural Division
- Respondents

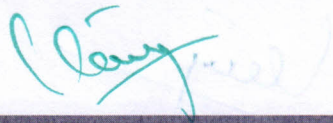
This complaint came up for final hearing before this Forum through video conferencing on 03.09.2024 in the presence of the complainant and respondents and having considered the complaint and submissions of both the parties, this Forum passed the following:

**ORDER**

01. The complainant filed the complaint during the Vidyut Adalat conducted at Paipalli on 04.07.2024 stating that he is having agricultural service connection SC.No. 5633405000756 and about

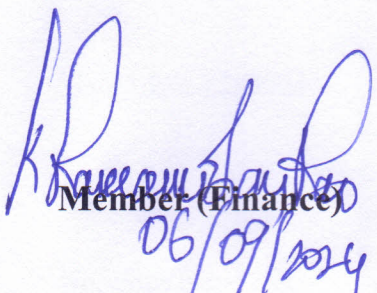
six years back the DTR relating to his service connection was stolen by unknown culprits and the copy of the FIR was sent to the respondents by Irala police but till date DTR was not supplied by the respondents.

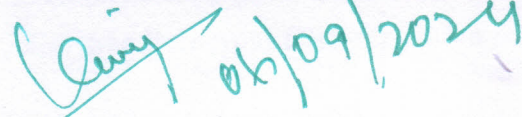
- 02.** The said complaint was registered as C.G.No.67/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that no FIR copy was supplied to them relating to the alleged theft of the DTR of the complainant and unless the copy of the FIR is submitted to them, as per rules they cannot supply another DTR.
- 03.** Heard the Complainant and respondents through video conferencing.
- 04.** Admittedly, the alleged theft of the DTR of the complainant was taken place about six years back. According to the complainant, FIR was registered in the police station concerned but according to the respondents, they were not supplied with any FIR copy. Hence, the complainant is directed to pursue the matter in the police station concerned, obtain a copy of the FIR and submit the same to the respondents on which the respondents shall initiate action as per rules in vogue. With the said direction, the complaint is closed. There is no order as to costs.
- 05.** The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar,

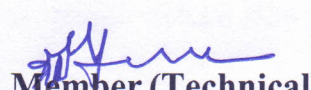


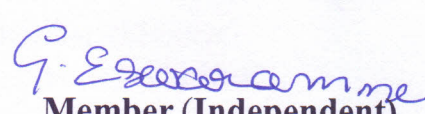
Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 06<sup>th</sup> day of September'2024.

  
Member (Finance)  
06/09/2024

  
CHAIRPERSON  
06/09/2024

  
Member (Technical)

  
Member (Independent)

**Documents marked**

For the complainant: Nil

For the respondents: Nil

**Copy to the**

Complainant and All the Respondents

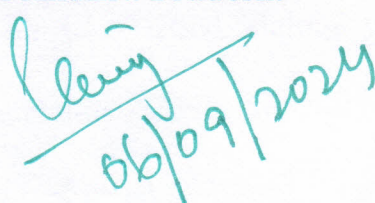
**Copy Submitted to**

The Chairman & Managing Director/Corporate Office/APSPDCL/ Tirupati.

The Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot No.38, Sriramachandra Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Vidyut Niyantana Bhavan, Adjacent to 220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu Road, Kurnool-518002, State of Andhra Pradesh.

The Stock file.

  
06/09/2024