

CONSUMER GRIEVANCES REDRESSALFORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,
TIRUPATI

This the 03rd day of September' 2024

C.G.No.64/2024-25/ Tirupati Circle

CHAIRPERSON **Sri. V. Srinivasa Anjaneya Murthy**
Former Principal District Judge

Members Present

| | |
|-------------------------------|-----------------------------|
| Sri. K. Ramamohan Rao | Member (Finance) |
| Sri. S.L. Anjani Kumar | Member (Technical) |
| Smt. G. Eswaramma | Member (Independent) |

Between

T. Subramanyam, G-Vaddipalli (V),
Thavanampalli (M), Chittoor District.

Complainant

AND

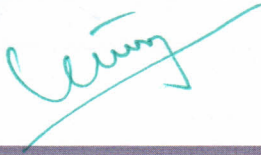
1. Junior Accounts Officer/S-ERO/Paipalli
2. Dy. Executive Engineer/O/Paipalli CCO
3. Executive Engineer/O/Chittoor (R)

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 22.08.2024 in the presence of the respondents and the complainant remained absent and having considered the material placed by both the parties, this Forum passed the following:

ORDER

01. The complainant during the Vidyut Adalat conducted on 04.07.2024 at Paipalli filed the complaint stating that he is having two service connections SC.No.5633204000394 and SC.No.5633204001049 and the



respondents are issuing CC bills demanding for abnormal charges and requested for reduction of the same.

02. The said complaint was registered as C.G.No.64/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that on verification of one year demand statements of the two service connections of the complainant, it reveals that he has utilized below 70 units only in every month and no abnormal consumption was recorded against the above services and the complainant never requested for revision of CC bill of any particular month and there is no truth in the complaint.
03. Complainant absent. Heard the respondents through video conferencing.
04. The respondents produced the copy of the CC bills pertaining to the two service connections of the complainant for the period from January'2023 to July'2024 and they disclose no abnormal consumption or abnormal CC charges. The complainant in his complaint did not specifically mention the period during which the respondents demanded for abnormal CC charges. Hence, this Forum opines that there is no truth in the complaint and it is without any proof and hence liable to be dismissed. Accordingly, the complaint is dismissed. No order as to costs.



05. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Hon'ble Vidyut Ombudsman, 3rd Floor, Plot.No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 03rd day of September'2024.

Venky 03/09/2024

CHAIRPERSON

R. Venkatesh Babu
Member (Finance)
03/09/2024

[Signature]
Member (Technical)

[Signature]
Member (Independent)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/
Tirupati.

The Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra
Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Vidyut Nyantrana Bhavan, Adjacent
to 220/132/33/11 KV AP Carbides Sub Station, Dinnedevaram
Road, Kurnool-518002, State of Andhra Pradesh.

The Stock file.

Venky 03/09/2024