

**CONSUMER GRIEVANCES REDRESSALFORUM**  
**SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,**  
**TIRUPATI**

**This the 03<sup>rd</sup> day of September' 2024**

**C.G.No.28/2024-25/ Tirupati Circle**

**CHAIRPERSON**            **Sri. V. Srinivasa Anjaneya Murthy**  
   **Former Principal District Judge**

**Members Present**

<b>Sri. K. Ramamohan Rao</b>	<b>Member (Finance)</b>
<b>Sri. S.L. Anjani Kumar</b>	<b>Member (Technical)</b>
<b>Smt. G. Eswaramma</b>	<b>Member (Independent)</b>

***Between***

G. Aruna Kumari, Matlivaripalli (V),  
Kurabalakota (M), Annamaiah District.

Complainant

***AND***

1. Dy. Executive Engineer/O/Madanapalli ( R)
2. Executive Engineer/O/Madanapalli

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 22.08.2024 in the presence of the complainant, respondents and having considered the material placed by both the parties, this Forum passed the following:

**ORDER**

- 01.** The complainant during the Vidyut Adalat conducted on 20.06.2024 at Madanapalli filed the complaint stating that in December'2023 they have applied for Agricultural service connection by making necessary payments, but service was not released.
- 02.** The said complaint was registered as C.G.No.28/2024-25 and notices were issued to the respondents calling for their response. The respondents



submitted their response stating that subsequent to the complaint, they have released the agricultural service connection to the complainant and the delay was due to non availability of AB Cable and Conductor at District Stores, Chittoor.

03. Heard the complainant and respondents through video conferencing.
04. Subsequent to filing of the complaint, the grievance of the complainant is resolved by the respondents. During the course of enquiry, the complainant admitted that subsequent to the complaint, service connection was released and requested to close the complaint. Hence, this Forum opines that this complaint is to be closed as purpose served. Accordingly, the complaint is closed. No order as to costs.
05. The complainant is informed that if she is aggrieved by the order of the Forum, she may approach the Hon'ble Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot.No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 03<sup>rd</sup> day of September'2024.

*Verifying 03/09/2024*

**CHAIRPERSON**

*K. Ramesh Babu*  
Member (Finance)  
*03/09/2024*

*[Signature]*  
Member (Technical)

*G. E. Srinivasulu*  
Member (Independent)

**Documents marked**

**For the complainant: Nil**

**For the respondents: Nil**

**Copy to the**

**Complainant and All the Respondents**

**Copy Submitted to**

**The Chairman & Managing Director/Corporate Office/APSPDCL/  
Tirupati.**

**The Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot No.38, Sriramachandra  
Nagar, Vijayawada-08.**

**The Secretary/Hon'ble APERC/Vidyut Niyantrana Bhavan, Adjacent  
to 220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu  
Road, Kurnool-518002, State of Andhra Pradesh.**

**The Stock file.**

*Uday*  
*03/09/2024*