

**CONSUMER GRIEVANCES REDRESSALFORUM**  
**SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,**  
**TIRUPATI**

**This 06<sup>th</sup> day of September' 2024**

**C.G.No.25/2024-25/Tirupati Circle**

**CHAIRPERSON**      **Sri. V. Srinivasa Anjaneya Murthy**  
**Former Principal District Judge**

**Members Present**

|                               |                             |
|-------------------------------|-----------------------------|
| <b>Sri. K. Ramamohan Rao</b>  | <b>Member (Finance)</b>     |
| <b>Sri. S.L. Anjani Kumar</b> | <b>Member (Technical)</b>   |
| <b>Smt. G. Eswaramma</b>      | <b>Member (Independent)</b> |

***Between***

Sri. P. Rama Raju, Yenumulavaripalli (V),  
Mudivedu, Kurabalakota (M),  
Annamaiah Dist.

Complainant

***AND***

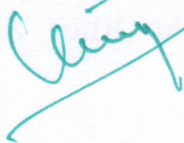
1. Dy. Executive Engineer/RSD/Madanapalli
2. Executive Engineer/O/Madanapalli

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 03.09.2024 in the presence of the respondents, complainant remained absent and having considered the complaint and submissions of both the parties, this Forum passed the following:

**ORDER**

01. The complainant filed the complaint during the Vidyut Adalat conducted at Madanapalli on 20.06.2024 stating that he applied for



agricultural service connection and SC.No. 5213205002950 was allotted but DTR and poles are not given.

02. The said complaint was registered as C.G.No.25/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that they have drawn the DTR and other material from the District Stores and completed the work and supplied the power.
03. Complainant remained absent. Heard the respondents through video conferencing. Subsequent to the complaint, the respondents erected the DTR and supplied power to the service connection of the complainant and redressed the grievance of the complainant. The complainant when we contacted him through phone, reported that DTR was erected and the respondents supplied the power and requested to close the complaint. Since the grievance of the complainant is redressed, this complaint can be closed as purpose served.
04. ***In the result***, the complaint is closed. There is no order as to costs.
05. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar,

Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 06<sup>th</sup> day of September'2024.

*06/09/2024*  
**CHAIRPERSON**

*06/09/2024*  
Member (Finance)

*06/09/2024*  
Member (Technical)

*06/09/2024*  
Member (Independent)

**Documents marked**

**For the complainant: Nil**

**For the respondents: Nil**

**Copy to the**

**Complainant and All the Respondents**

**Copy Submitted to**

**The Chairman & Managing Director/Corporate Office/APSPDCL/ Tirupati.**

**The Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot No.38, Sriramachandra Nagar, Vijayawada-08.**

**The Secretary/Hon'ble APERC/Vidyut Niyantana Bhavan, Adjacent to 220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu Road, Kurnool-518002, State of Andhra Pradesh.**

**The Stock file.**