

CONSUMER GRIEVANCES REDRESSALFORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,
TIRUPATI

This the 03rd day of September' 2024

C.G.No.86/2024-25/ Nellore Circle

CHAIRPERSON **Sri. V. Srinivasa Anjaneya Murthy**
 Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao	Member (Finance)
Sri. S.L. Anjani Kumar	Member (Technical)
Smt. G. Eswaramma	Member (Independent)

Between

Smt. K. Sailaja, Billupadu (V),
Chejerla (M), Nellore Dist.

Complainant

AND

1. Dy. Executive Engineer/O/Atmakur
2. Executive Engineer/O/Atmakur

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 22.08.2024 in the presence of the complainant's husband and respondents and having considered the material placed by both the parties, this Forum passed the following:

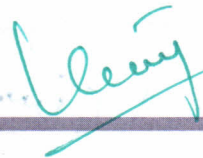
ORDER

01. The complainant during the Vidyut Adalat conducted on 08.07.2024 at Nellore filed the complaint stating that she applied for agricultural service connection by paying the necessary deposit amounts about one and half



year back and the respondents supplied electric poles only, but not supplied the other material and did not release the service connection.

02. The said complaint was registered as C.G.No.86/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that the complainant applied for agricultural service connection vide application dated 05.09.2023, that estimations were prepared, the complainant paid the estimated demand charges on 01.03.2024 and after that poles were drawn and erected at work spot and the remaining material like DTR, Conductor and AB Cable are not available at District Stores and for want of the said material, the work was not completed and the service was not released and the work will be completed as per priority after receiving the required material from the District Stores.
03. Heard Complainant's husband and the respondents through video conferencing.
04. The respondents submitted a copy of agriculture service connections priority list in Chejerla Section as on 09.07.2024 which discloses that the serial number of the application of the complainant is 96 in the said priority list. Admittedly, the respondents have to complete the work and release the service connections as per the order in the priority list on receiving the



necessary material from the District Stores and until her turn comes, the complainant has to wait. Considering the circumstances, the respondents are directed to complete the work and release the service connection strictly following the priority list submitted to the Forum on receiving the necessary material from the District Stores, under intimation to the Forum. Accordingly, the complaint is closed. No order as to costs.

05. The complainant is informed that if she is aggrieved by the order of the Forum, she may approach the Hon'ble Vidyut Ombudsman, 3rd Floor, Plot.No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 03rd day of September'2024.

03/09/2024

CHAIRPERSON

[Signature]
Member (Finance)
03/9/2024

[Signature]
Member (Technical)

[Signature]
Member (Independent)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

**The Chairman & Managing Director/Corporate Office/APSPDCL/
Tirupati.**

**The Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra
Nagar, Vijayawada-08.**

**The Secretary/Hon'ble APERC/Vidyut Niyantrana Bhavan, Adjacent
to 220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu
Road, Kurnool-518002, State of Andhra Pradesh.**

The Stock file.

Leung
03/09/2024