

CONSUMER GRIEVANCES REDRESSALFORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,
TIRUPATI

This 19th day of June' 2024

C.G.No.09/2024-25/Nellore Circle

CHAIRPERSON **Sri. V. Srinivasa Anjaneya Murthy**
Former Principal District Judge

Members Present

| | |
|-------------------------------|-----------------------------|
| Sri. K. Ramamohan Rao | Member (Finance) |
| Sri. S.L. Anjani Kumar | Member (Technical) |
| Smt. G. Eswaramma | Member (Independent) |

Between

Sri. E. Vijaya Bhaskar, D.No. 4-133,
Kothur, Indukurpeta (M), Nellore District Complainant

AND

| | |
|---|-------------|
| 1. Assistant Accounts Officer/ERO/Kovur | |
| 2. Dy. Executive Engineer/O/Indukurpeta | |
| 3. Executive Engineer/O/Kovur | Respondents |

This complaint came up for final hearing before this Forum through video conferencing on 29.05.2024 in the presence of the complainant and respondents and having considered the complaint and submissions of both the parties, this Forum passed the following:

ORDER

01. The complainant filed the complaint stating that they are having service connection SC.No.3713122003219 for their fish pond and the respondents for the months of January to April'2023 issued CC bills

without granting subsidy though he is entitled to the subsidy and they several times requested the respondents for adjustment of subsidy amount but in vain.

- 02.** The said complaint was registered as C.G.No.09/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that as per E-Fish Survey, the fisheries department issued a service wise list with names of eligible consumers for aqua subsidy and basing on the said list, the CC bills are issued applying the subsidy but the service connection No. referred supra of the complainant was not included in the said eligibility list as on 19.01.2023 received from Corporate Office and hence the service of the complainant was billed under normal tariff order during that period and the Government also not paid the subsidy for that period and hence the respondents are not responsible for not applying the subsidy and thereby requested to dismiss the compliant.
- 03.** Heard both the parties through video conferencing.
- 04.** According to the respondents, the complainant is entitled to get subsidy of the CC charges for his service connection SC.No. 3713122003219, only when his name is shown in the list of eligible consumers for aqua subsidy supplied by the fisheries department. In


the case on hand, as per the list supplied by the fisheries department, during the relevant period of four months as claimed by the complainant, his name is not included in the subsidy eligibility list and hence, the respondents prepared the CC bills under normal tariff order for that period by not extending the aqua subsidy. We do not find any fault on the part of the respondents in the case on hand and the complainant has to question the fisheries department for not including his name in the aqua subsidy list, if he is so advised, and he cannot question the action of the respondents. The complaint is devoid of merits and is liable to be dismissed.

05. ***In the result***, the complaint is dismissed. There is no order as to costs.
06. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 19th day of June'2024.


CHAIRPERSON


Member (Finance)
19/6/2024


Member (Technical)


Member (Independent)
19/6/2024

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/ Tirupati.

The Vidyut Ombudsman, 3rd Floor, Plot.No.38, Sriramachandra Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Vidyut Niyantrana Bhavan, Adjacent to 220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu Road, Kurnool-518002, State of Andhra Pradesh.

The Stock file.

