

CONSUMER GRIEVANCES REDRESSALFORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,
TIRUPATI

This the 06th day of September' 2024

C.G.No.58/2024-25/ Kadapa Circle

CHAIRPERSON **Sri. V. Srinivasa Anjaneya Murthy**
Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao	Member (Finance)
Sri. S.L. Anjani Kumar	Member (Technical)
Smt. G. Eswaramma	Member (Independent)

Between

Smt. Y.V. Dhanalakshmi,
D.No.3/1166, YMR Colony,
Proddatur (M), Kadapa District.

Complainant

AND

1. Dy. Executive Engineer/O/Proddatur
2. Executive Engineer/O/Proddatur

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 03.09.2024 in the presence of the respondents and the complainant remained absent and having considered the material placed by both the parties, this Forum passed the following:

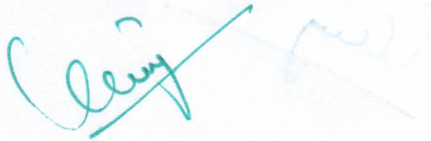
ORDER

01. The complainant during the Vidyut Adalat conducted on 24.06.2024 at Proddatur filed the complaint stating that she is residing in YMR Colony



and the electric pole opposite to their house is in damaged condition and it is to be replaced.

02. The said complaint was registered as C.G.No.58/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that subsequent to the complaint, they replaced the damaged pole with another pole in good condition and thereby resolved the grievance of the complainant.
03. Complainant absent. Heard the respondents through video conferencing.
04. Subsequent to filing of the complaint, the grievance of the complainant is resolved by the respondents. The complainant when we contacted her through phone, she reported that the respondents removed the damaged electric pole and erected a new pole and requested to close the complaint. Hence, this Forum opines that this complaint is to be closed as purpose served. Accordingly, the complaint is closed. No order as to costs.
05. The complainant is informed that if she is aggrieved by the order of the Forum, she may approach the Hon'ble Vidyut Ombudsman, 3rd Floor, Plot.No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this



order and the prescribed format is available in the website
vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and
pronounced in the open Forum on this 06th day of September'2024.

06/09/2024

CHAIRPERSON

[Signature]
Member (Finance)
06/09/2024

[Signature]
Member (Technical)

[Signature]
Member (Independent)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

**The Chairman & Managing Director/Corporate Office/APSPDCL/
Tirupati.**

**The Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra
Nagar, Vijayawada-08.**

**The Secretary/Hon'ble APERC/Vidyut Niyantana Bhavan, Adjacent
to 220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu
Road, Kurnool-518002, State of Andhra Pradesh.**

The Stock file.

06/09/2024