

CONSUMER GRIEVANCES REDRESSAL FORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,
TIRUPATI

This the 03rd day of September' 2024

C.G.No.48/2024-25/ Kadapa Circle

CHAIRPERSON Sri. V. Srinivasa Anjaneya Murthy
Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao	Member (Finance)
Sri. S.L. Anjani Kumar	Member (Technical)
Smt. G. Eswaramma	Member (Independent)

Between

K.M. Rahamtulla, Srinivasapuram,
YMR Colony, Proddatur (M),
Kadapa District.

Complainant

AND

1. Dy. Executive Engineer/O/Proddatur
2. Executive Engineer/O/Proddatur

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 22.08.2024 in the presence of the respondents and the complainant remained absent and having considered the material placed by both the parties, this Forum passed the following:

ORDER

- 01.** The complainant during the Vidyut Adalat conducted on 24.06.2024 at Proddatur filed the complaint stating that he is running water plant at



Srinivasapuram, YMR Colony, Proddatur and he is facing frequent power supply interruption to his service SC.No.2223201083797.

02. The said complaint was registered as C.G.No.48/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that subsequent to the complaint, they enhanced the DTR capacity from 100 KVA to 160 KVA by erecting 160 KVA DTR and thereby resolved the low voltage problem.
03. Complainant absent. Heard the respondents through video conferencing.
04. Subsequent to filing of the complaint, the grievance of the complainant is resolved by the respondents. The complainant when we contacted him through phone, reported that the respondents erected 160 KVA DTR and resolved low voltage problem to his service and requested to close the complaint. Hence, this Forum opines that this complaint is to be closed as purpose served. Accordingly, the complaint is closed. No order as to costs.
05. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Hon'ble Vidyut Ombudsman, 3rd Floor, Plot.No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this



order and the prescribed format is available in the website
vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and
pronounced in the open Forum on this 03rd day of September'2024.

Uday 03/09/2024

CHAIRPERSON

K. Ramesh Babu
Member (Finance)
03/09/2024

[Signature]
Member (Technical)

G. E. Srinivas
Member (Independent)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/
Tirupati.

The Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra
Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Vidyut Niyantana Bhavan, Adjacent
to 220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu
Road, Kurnool-518002, State of Andhra Pradesh.

The Stock file.

Uday 03/09/2024