

CONSUMER GRIEVANCES REDRESSALFORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED, TIRUPATI

This the 16th day of November' 2023

C.G.No.08/2023-24/Tirupati Circle

CHAIRPERSON **Sri. V. Srinivasa Anjaneya Murthy**
Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao **Member (Finance)**
Sri. S.L. Anjani Kumar **Member (Technical)**
Smt. G. Eswaramma **Member (Independent)**

Between

Sri.J. Sivaiah, Chinna Singamala B.C. Colony,
Poyyakothuru, (Post & Village),
Thottambedu (M), Chittoor District. Complainant

AND

1. Dy. Executive Engineer/O/Srikalahsthi
2. Executive Engineer/O/Tirupati Rurals Respondents

This complaint came up for final hearing before this Forum through video conferencing on 06.11.2023 in the presence of the complainant and respondents and having considered the complaint and submissions of both the parties, this Forum passed the following:

ORDER

1. The case of the complainant is that he is a resident of BC Colony,
Chinna Singamala Poyyakothuru (Post & Village), Thottambedu (M),



that there are no street lights in their area due to which snakes are roaming during night time and making harm to the locality people, that the respondents while erecting the poles not observed the cornered public places and thereby requested to direct the respondents to take immediate action for providing street lights in their area.

2. The said complaint was registered as C.G.No.08/2023-24 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that on 17.06.2023 the locality of the complainant was inspected by the respondents and noticed that two new poles are to be erected to provide street lights and immediately the section officer instructed the complainant to register an application in the name of Surpanch of the Village/on his name/on the name of any person who is willing to pay necessary estimated charges and the work will be taken up on payment of the estimated charges, that the complainant is requesting to take action on humanitarian grounds, but the respondents cannot take any action against the Rules without registration of an application in mee-seva.
3. Heard both the parties through video conferencing.



4. Now the point for determination is:

Whether there are grounds to direct the respondents to erect the poles and to provide street lights and to meet the demand of the complainant?

5. **POINT:** Perused the entire record. The request of the complainant is for a direction to the respondents to erect poles and to provide street lights in their area. The plea of the respondents is that the Gramapanchayat concerned has to file an application with a request for street lights on which they prepare estimates and on payment of the estimated charges, they will provide the street lights but in the case on hand, no such an application was received by the respondents from the Gramapanchayat concerned. It seems that the complainant was advised by the respondents to approach the Gramapanchayat concerned for making an application with his request, but the complainant did not approach the Gramapanchayat concerned. According to Clause No.5.2 of General Terms and Conditions of Supply (GTCS) there should be a requisition in the prescribed format of application from the Gramapanchayat concerned since the subject is relating to arrangement of street lights which is meant for public but here in the case on hand admittedly, the complainant did not approach the Gramapanchayat and no prescribed application in this regard was filed by the Gramapanchayat concerned and as such there is no scope for the respondents to respond to the request of the complainant. When filing



of an application in the prescribed format is mandatory and when the complainant did not fulfil the said obligation, there is no scope to pass any directions to the respondents. The complainant can approach the Gramapanchayat concerned which in turn if file the application in prescribed format and fulfil all the requisites prescribed by the respondents, then the respondents will take appropriate action. At present, this complaint is not maintainable and is liable to be dismissed. Accordingly, the point is answered.

6. *In the result*, the complaint is dismissed. There is no order as to costs.
7. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Hon'ble Vidyut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 16th day of November'2023.


CHAIRPERSON
Consumer Grievances Redressal Forum
APSPDCL::TIRUPATI

 Member (Finance)  Member (Technical)  Member (Independent) 

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

**The Chairman & Managing Director/Corporate
Office/APSPDCL/ Tirupati.**

**The Hon'ble Vidyut Ombudsman, 3rd Floor, Plot
No.38, Sriramachandra Nagar, Vijayawada-08.**

The Secretary/Hon'ble APERC/Hyderabad-04.

The Stock file.

