

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 31st day of May 2021

Complaint ID No.14292020CTR/2020-21/ Tirupati Circle

Present

Sri. Dr. A. Jagadeesh Chandra Rao
Sri. Y.Sanjay Kumar
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Technical)
Independent Member

Between

L.Kishnama Naidu
16-36,Sarojamma Nilayam,
Near City Care Hospital,
Dhanalakshmi Nagar,
Avilala (V) & (P),Tirupati
Chittoor- Dist

Complainant

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ORDER

1. The case of the complainant is that they have purchased 0.12 cents of land in Sy. No.340/5E in Vikruthamala Village from one P. Chiranjeevulu Naidu on 15.02.2017 vide document No.185/2017. He is observing the property now and then but in November'19 someone got service connection and fixed it to his shed wall. On inquiry it came to light that service is provided in the name of Smt. B. Nagamma with service connection No.5433503000576. When he approached local officers nobody has given information. He also sent a registered notice through his advocate on 19.03.2020 but it was returned. Hence requested to disconnect the service which is in his land.

DESPATCHED
02/02/20

2. Since the complainant is seeking the relief of disconnection of service in the name of another person a report was called from Executive Engineer/Rural/Tirupati.
3. Executive Engineer/ Rural/ Tirupati filed report stating that service Connection No.5433503000576 was released on 03.07.2019 in the name of Smt .B. Nagamma W/o. Doraswamy Naidu at Govindavaram Panchayat in Plot No.340. Based on pattadar pass book, VRO certificate, Judgment and decree passed in O.S. No.01/2013 on the file of Principal Junior Civil Judge, Srikalahasti. Now the complainant herein made a representation for disconnection of the service and presented a complaint before this forum. AEE/O/Papanaidupet has given letter to MRO/Yerpedu to confirm the ownership of the property.
4. Personal hearing through video conferencing was conducted on 17.11.2020. Complainant and respondent present. It is represented that survey report not received. Again on 22.12.2020 complainant represented that he applied for survey of the land. Report but not yet received. Again it was called on 09.02.2021, but survey was not completed. Again the matter was called on 19.04.2021. Complainant was absent, no representation. Executive Engineer present and represented that Survey report received, basing on the survey report notice was issued to the registered consumer.

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5. Subsequently Executive Engineer/Rurals/Tirupati sent a letter dt:14.05.2021 that notice was issued to registered consumer to produce proof of ownership of the land of the said service. After obtaining legal opinion the service No. 5433503000576 of Govindavaram Distribution has been disconnected on 11.05.2021 and recommended for bill stop to ERO/Srikalahasti.
6. In view of the letter of Executive Engineer/ Rural/Tirupati that the disputed service was disconnected and the grievance of the complainant is resolved.
7. Hence the complaint is disposed off.

If aggrieved by this order, the Complainant may represent to the Vidyut Ombudsman, Andhra Pradesh, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

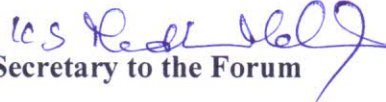
This order is passed on this, the day of 31st May'2021.

Sd/-
Member (Technical)

Sd/-
Independent Member

Sd/-
Chairperson

Forwarded By Order


Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Chief General Manager (O&M)/ Operation)/ CGRF/
APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.