

**BEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

**On this the 28<sup>th</sup> day of December 2018**

**C.G.No:115/2018-19/Vijayawada Circle**

**Present**

**Sri. A. Jagadeesh Chandra Rao**  
**Sri. A. Sreenivasulu Reddy**  
**Sri. D. Subba Rao**  
**Sri. Dr. R. Surendra Kumar**

**Chairperson**  
**Member (Finance)**  
**Member (Technical)**  
**Independent Member**

**Between**

Smt.T.Venkateswaramma,  
C/o T.Jaya Raju,  
K.P.T.Palem,  
Machilipatnam,  
Krishna -Dist.

**Complainant**

**AND**

1.AE/Machilipatnam  
2.ADE/Machilipatnam  
3.CGM/O/Tirupati  
4.DE/Machilipatnam

**Respondents**

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**ORDER**

1. Complainant filed a petition before this Forum for changing of category of aquaculture service from Cat- 2 to Cat- 3 for the service number 6222324000210.
2. Respondent No.2 in his written submission to the Forum submitted that as per the directions of Licensee regarding reclassification of aquaculture services, the category of all single phase Aquaculture services have been changed from Cat- 2 to Cat- 3 with effect from August 2018.
3. Complainant when contacted over phone by this Forum on 15.12.2018 at 11:45 A.M expressed satisfaction in resolving his grievance
4. Since the grievance of the complainant was resolved by the Respondents, accordingly the case is disposed of in favour of the complainant

**o/c DESPATCHED**  
**DATE 31/12**

C.G.No:115/2018-19/Vijayawada Circle

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4<sup>th</sup> Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar,Hyderabad-500063**, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 28<sup>th</sup> December 2018.

Sd/-  
**Member (Finance)**

Sd/-  
**Member (Technical)**

Sd/-  
**Independent Member**

Sd/-  
**Chairperson**

**Forwarded By Orders**

*Bone*

**Secretary to the Forum**

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4<sup>th</sup> Floor, Ashoka Chambers, Opposite to MLA Quarters , Adarsh Nagar,Hyderabad-500063.

Copy Submitted to the Secretary, APERC,11-4-660, 4<sup>th</sup> Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.