

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 12th day of February 2019

C.G.No:344/2018-19/Tirupati Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. A. Sreenivasulu Reddy
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Finance)
Member (Technical)
Independent Member

Between

C.Jaimuni Balaji,
C/o C.Muni Lakshmi,
Bazaar Street,
Nagalapuram,
Chittoor- Dist

Complainant

AND

1. Assistant Accounts Officer/O/Nagalapuram
2. Assistant Engineer/O/Nagalapuram
3. Assistant Divisional Engineer/O/Nagalapuram
4. Divisional Engineer/O/Puttur

Respondents

ORDER

1. Complainant filed a complaint before this Forum regarding redressal of wrong billing for his domestic service No:5331101000221.
2. Respondent No. 1 in his written submission to the Forum stated that the Respondent No.2 has inspected the premises of the above service and stated that the above service is having contracted load of 2.73 kilowatts as per office records but the consumer is utilizing a load of 1.60 Kilowatts and recommended for revision of CC bill duly apportioning abnormal reading for 10 months . Accordingly, the bill was revised and an amount of Rs.990/- was withdrawn vide R.J.No.07/12-2018. The consumer has satisfied and paid amount vide PR.No.3850932/ Dt.24.12.2018.
3. When complainant was contacted over phone on 08.01.2019 at 4.10 P.M., he expressed his satisfaction over resolving his grievance.
4. Since the grievance of the complainant is resolved by the Respondents, accordingly the case is disposed off in favour of the complainant.

DESPATCHED
DATE 14/2

C.G.No.344/2018-19/Tirupati Circle

o/c

