

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 26th day of June , 2015

In C.G.No:08/ 2015-16/Vijayawada Circle

Present

Sri P.Venkateswara Prasad
Sri A.Sreenivasula Reddy
Sri T. Rajeswara Rao

Chairperson
Member (Accounts)
Member (Legal)

Between

Sri K.Rajasekhar Babu
C/o K.Subba Rao
D.No:2-9
Munjuluru
Munjuluru- Post Office
Bantumilli
Krishna-Dist

Complainant

And

1.JuniorAccounts Officer/Sub ERO/Pedana
2.Assistant Engineer/Bantumilli
3.Assistant Divisional Engineer/Pedana

Respondents

Sri.K.Rajasekhar Babu C/o K.Subba Rao is a resident of D.No:2-9 ,Munjuluru Village ,Munjuluru – Post Office , Krishna -Dist herein called the complainant, in his complaint dt:10.04.2015 filed in the Forum on dt:10.04.2015 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E. Act 2003 has stated that:

1. He is a resident of D.No:2-9,Munjuluru Village,Munjuluru –Post Office, Bantumilli , Krishna –Dist.

C.G.No:08/2015-16/Vijayawada Circle

2. He is started the NTR Sujalam Padhakam in his village to this service no : 6244120000633 with the unit cost receiving is Rs 6/-.
3. He wants to change his service no to NTR Sujalam Pathakam category.

Notices were served upon the respondents duly enclosing a copy of complaint.

The respondent-1 The Junior Accounts Officer/sub ERO/APSPDCL/Pedana in his written submission dt:Nil, received in this office on dt:28.04.2015 stated that:

1. The New Tariff Under “NTR Sujala Padhakam” to make applicable for the complainant service connection No. 6244120000633 of Munjuluru will be attended soon on receipt of the field report from AAE/ O/ Bantumilli and Asst. Divisional Engineer, Operation, Pedana and the fact will be submitted to the Hon’ble Forum further.

The respondent-2 The Assistant Engineer /Operation/APSPDCL/Bantumilli in his written submission dt:Nil, received in this office on dt:02.05.2015 stated that:

1. It is also submit that even though the registered consumer is Secretary, Grama Panchayat, Munjuluru, the Water Plant is being maintaining by Smt. Kunapareddy Kusumamba W/o. Subba Rao, the author of the Trust and the complainant Sri.K.Rajasekhar Babu is one of the trustees among 2 others of Sri.Kumapareddy Madhava Siva Satya Prasad Charitable Trust situated at Munjulur.
2. Now that, as the trustee requested to change the category of the subjected service as VI(C) instead existing billing Cat.VI, the complainant is hereby advised/requested to arrange the Secretary, Grama Panchayat, Munjuluru for attending the Customer Service Centre at Pedana and submit the relevant necessary documents including Revised LT application and Test Report by paying an amount of Rs.50/-(Rupees Fifty only)towards application fee and get the required benefit from this office.

3. Further, it is also submit that the same information is also communicated to the complainant in vernacular language wherein a copy of the same is enclosed herewith.

Further respondent-1 The Junior Accounts Officer/sub ERO/APSPDCL/Pedana in his written submission dt: Nil, received in this office on dt:16.06.2015 stated that:

1. New Tariff Under “ NTR Sujala Padhakam” is made applicable for the complainant service connection No. 6244120000633 of Munjuluru. The change of category from “VI(B) to VI(C)” is effect from 06/2015 billing onwards as the Change of Category proposal received from the Assistant Divisional Engineer, Operation, Pedana in Lr.No.ADE/O/Pedana/F.No.D.No. 668/15, Dt. 15.05.2015.

Findings of the Forum:

1. During the Vidyuth Adalath conducted at Pedana on 10.04.2014,Sri K.Rajasekhar Babu of Munjuluru,Bantumilli Mandal has lodged a complaint before the Forum requesting to apply their service under NTR Sujala Padhakam and transfer the same.
2. The Respondents in their submission has stated that after obtaining the necessary documents from the complainant they have changed the complainant’s service from LT category VI B to VI C NTR Sujala Padhakam from June 2015 billing month onwards.
3. When the Member (Accounts) CGRF has contacted the complainant over phone on 22.06.2015 at 2.40PM , the Complainant has expressed his gratitude for changing the category as for his request and also confirmed that the tariff of Rs 4.00 has been adopted for his service during the billing of June 2015.

ORDER

Since the request of the complainant to change his service from LT category VI B to VI C has been attended to by the Respondents promptly after obtaining the prerequisite application and records from the complainant, the case is disposed off accordingly.

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4th Floor, Ashoka Chambers, Opposite to MLA Quarters ,Adarsh Nagar,Hyderabad-500063**, within 30 days from the date of receipt of this order.

Signed on this, the 26th day of June 2015.

Sd/-
Member(Legal)

Sd/-
Member(Accounts)

Sd/-
Chairperson

True Copy

Chairperson

To
The Complainant
The Respondents
Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.