

**BEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

**On this the 21<sup>st</sup> day of August 2015**

**In C.G.No:201 2015-16/Vijayawada Circle**

*Present*

*Sri P.Venkateswara Prasad*  
*Sri A.Sreenivasula Reddy*  
*Sri T. Rajeswara Rao*

*Chairperson*  
*Member (Accounts)*  
*Member (Legal)*

*Between*

Sri Nakka Lokeswara Rao  
C/oNarasimha Rao  
Narasapuram  
Vissannapeta  
Krishna- Dist

Complainant

**AND**

1.Assistant Engineer/ Vissannapet  
2.Assistant Divisional Engineer/Vissannapeta  
3.Divisional Engineer/Nuzvid

Respondents

\*\*\*

Sri Nakka Lokeswara Rao C/o Narasimharao is a resident of Narasapuram village, Vissannapeta Mandal , Krishna- Dist ,here in called the complainant, In his complaint dt:13.07.2015 filed in the Forum on dt:13.07.2015 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E.Act 2003 has stated that:

1. He is a resident of Narasapuram village, Vissannapeta Mandal , Krishna- Dist .
2. He had mango plantation in his land in Survey No:356. and in that land he had power supply with Sc.No:326.

C.G.No:201/2015-16/Vijayawada Circle

3. He paid bills regularly but in earlier one year back the line man had cut the service cable wire.
4. He contacted the A.E for necessary action but there is no response .
5. Due to the non-availability of power supply the mango plants are dried.
6. So kindly rectify the problem and restore power supply.

**The respondent-1 ,2 and 3 i.e. the Assistant Engineer/O/APSPDCL/Vissannapeta , the Assistant Divisional Engineer / O/APSPDCL/Vissannapeta and the Divisional Engineer / O/APSPDCL/Nuzvid in their combined written submission dt:11.08.2015, received in this office on dt:17.08.2015 stated that:**

1. Regarding the case no:CG.No 201/2015-16 , representation received on 06.06.2015 from the consumer of Sri N. Lokeswara Rao S/o Narasimha Rao , Narasapuram village regarding Agricultural Sc.No.326 , on verification the existing 60meters AB Cable was damaged and removed 6 months back, the damaged AB Cable was re-erected on 10.06.2015 after got the necessary sanction of the estimate. Therefore it is requesting to close the above case please.

**Findings of the Forum**

1. Sri N.Lokeswara Rao of Narasapuram , Vissannapet Mandal has lodged a complaint in the Forum requesting to arrange to string the cable to his Agriculture service bearing number 326 which was removed by the Lineman despite the fact he has been paying all the bills in due time . He has also pleaded to reconnect his service immediately so as to protect the crops.
2. The Respondent No .1 in his submission dated 11.08.2015 received in this office on 17.08.2015 has explained that 60 meters AB cable was damaged and hence removed 6 Months back and the damaged AB cable was replaced with new one and re erected on 10.06.2015.

3. On enquiry with the complainant over phone on 20.08.2015 at 11.45 AM by the Member Accounts CGRF, the complainant has affirmed about re erection of AB Cable and expressed his gratitude in resolving the grievance.

**ORDER**

Since the grievance of the complainant to re erect the AB cable in place of damaged cable has been attended by the Respondents on 10.06.2015 and also affirmed by the complainant, the case is disposed off accordingly.

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4<sup>th</sup> Floor, Ashoka Chambers, Opposite to MLA Quarters ,Adarsh Nagar,Hyderabad-500063**, within 30 days from the date of receipt of this order.

Signed on this, the 21<sup>st</sup> day of August 2015.

Sd/-  
**Member(Legal)**

Sd/-  
**Member(Accounts)**

Sd/-  
**Chairperson**

**True Copy**

**Chairperson**

To  
The Complainant  
The Respondents  
Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

