

**BEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

**On this the 8<sup>th</sup> day of September 2015**

**In C.G.No:206/ 2015-16/Tirupati Circle**

*Present*

*Sri P.Venkateswara Prasad*  
*Sri A.Sreenivasula Reddy*  
*Sri T. Rajeswara Rao*

*Chairperson*  
*Member (Accounts)*  
*Member (Legal)*

*Between*

Sri S.Mahaboob Basha  
C/o Magdumpeer  
Punugupalli  
Vayalpad  
Vayalpad – Post Office  
Vayalpad  
Chittoor- Dist

Complainant

**AND**

1.Assistant Engineer/Vayalpad  
2..Assistant Divisional Engineer/Kalikiri  
3. Divisional Engineer/Piler

Respondents

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Sri S.M.Mahaboob Basha C/o S.Magdumpeer is a resident of Punugupalli village, Vayalpad- Post Office, Vayalpad, Chittoor- Dist , here in called the complainant, In his complaint dt:15.07.2015 filed in the Forum on dt:15.07.2015 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E.Act 2003 has stated that:

1. He is a resident of Punugupalli village, Vayalpad- Post Office, Vayalpad, Chittoor- Dist.
2. Near Punugupalle two electrical lines passing at very low height on same pole which are dangerous to people .

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3. He requested to rectify them.

Notices were served upon the respondents duly enclosing a copy of complaint.

**The respondent-1 , i.e. the Assistant Engineer/O/APSPDCL/Vayalpad , in his written submission dt:11.08.2015, received in this office on dt:12.08.2015 stated that:**

1. The reply for CG No:206/2015-16 registered at our office represented by the consumer Sri.S.Mahaboob Basha C/o Magdumpeer, Punugupalli in Vayalpad Mandal. In his complainant mentioned that near Punugupalle two electrical lines passing at very low height on same pole which are dangerous to people and requested to rectify them.
2. He inspected the location personally and observed that out of two lines one is 11 KV line and other is LT line . Both lines are crossing the road on same pole. So they rectified the clearance problem by stringing both lines separately by erecting a new pole at road side . The complainant felt happy after rectification of the problem as the location is nearer to complainant village.
3. So please kindly requested that the CG No.206/2015-16, Tirupati Circle, has been rectified by them and acknowledgement given by the complainant for completion of work and requested for closure of the CG No:206/15-16, Tirupati.

**The respondent-2 , i.e. the Assistant Divisional Engineer/O/APSPDCL/Kalikiri in his written submission dt:21.08.2015, received in this office on dt:24.08.2015 stated that:**

1. During the course of conducting CGRF held at a 17.07.2015. 1 No.Representation received from Sri. S.Mahaboob Basha S/o Magdumpeer Punugupalli in Vayalpad Mandal regarding insertion of pole for loose line . The CGRF has assigned the complaint number as C.G.No.206/2015-16.
2. The same was inspected and the 11 KV line /LT lines (HT/LT) are crossing the road on same pole. The same was rectified by inserting of 1 No.new pole and restringing of both lines separately and proper clearance was maintained as per consumer satisfaction.
3. The letter received from complainant for the completion of work is also here with enclosed. Hence, it is requested to closure of the C.G.No.206/15-16 from pendency.

**Findings of the Forum**

1. Sri S.Mahaboob Basha of Pungupalle, Vayalpadu has lodged a complaint before the Forum on 15.07.2015 during the Vidyut Adalat conducted at Vayalpadu. The complainant in his complaint has informed that LT loose lines are prevalent at road crossing and hence requested to arrange to rectify the loose lines along the road crossing to avoid accidents.
2. The Respondents have submitted that during the inspection of the Respondent No .1 it was observed that both 11 KV and LT lines are crossing the road on same pole and they have rectified the loose lines across the road by providing new poles and stringing both lines separately at road side.
3. The complainant in his letter addressed to Respondent No.1 vide his letter dated 11.08.2015 enclosed to the letter of Respondent has expressed his gratitude for resolving the problem .

**ORDER**

The grievance of the complainant has been redressed by the Respondents by providing new pole and separating 11 KV and LT line by stringing along the road and hence the case is disposed off accordingly.

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4<sup>th</sup> Floor, Ashoka Chambers, Opposite to MLA Quarters ,Adarsh Nagar,Hyderabad-500063**, within 30 days from the date of receipt of this order.

Signed on this, the 08<sup>th</sup> day of September 2015.

Sd/-  
**Member(Legal)**

Sd/-  
**Member(Accounts)**

Sd/-  
**Chairperson**

**True Copy**

**Chairperson**

To  
The Complainant  
The Respondents  
Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

