

**BEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

**On this the 15<sup>th</sup> day of June , 2015**

**In C.G.No:88/ 2015-16/Tirupati Circle**

*Present*

*Sri P.Venkateswara Prasad*  
*Sri A.Sreenivasula Reddy*  
*Sri T. Rajeswara Rao*

*Chairperson*  
*Member (Accounts)*  
*Member (Legal)*

*Between*

Smt K.Nagamma  
C/o K.Jeevanandham  
D.No:2-1-126  
Deva Nesa Puram  
Nagari - Post Office  
Nagari  
Chittoor - Dist  
517590

Complainant

*And*

1.Assistant Accounts Officer/Nagari  
2.Assistant Engineer/Nagari Town Operation  
3.Assistant Divisional Engineer/Nagari

Respondents

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Smt.K.Nagamma C/o K.Jeevanandam is a resident of D.no:2-1-126, Deva nesa Puram , Nagari – Post Office ,Nagari ,Chittoor –Dist , herein called the complainant, in her complaint dt:06.05.2015 filed in the Forum on dt:06.05.2015 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E. Act 2003 has stated that:

1. She is a resident of D.no:2-1-126, Deva Nesa Puram , Nagari – Post Office ,Nagari ,Chittoor –Dist.

C.G.No:88/2015-16/Tirupati Circle

2. She is requested for Electrical Lines should be shifted which are passing over her house .

Notices were served upon the respondents duly enclosing a copy of complaint.

**The respondent-3 The Assistant Divisional Engineer /Operation/APSPDCL/Nagari in his written submission dt:22.05.2015, received in this office on dt:25.05.2015 stated that:**

1. Lines shifted. Necessary clearance maintained by providing lengthy cross arms.

**Findings of the Forum:**

1. During the Vidyuth Adalath conducted at Nagari on 06.05.2015 by the Forum, Smt K.Nagamma C/o K.Jeevanandam of Deva Nesa Puram , Nagari has lodged a complaint before the Forum and stated that 11 KV lines are passing through their houses and requested to change them.
2. On receipt of the notice from the Forum the Respondents have submitted their replies, wherein they have stated that the lines were shifted and necessary clearance maintained by providing lengthy cross arms.
3. The complainant in her letter dated 14.05.2015 has expressed her satisfaction over the work done by the Respondents in resolving his long pending problem. The complainant also expressed hergratitude towards the Respondents.

**ORDER**

Since the grievance of the complainant to shift the overhead lines which are passing through her residence has been properly shifted by the Respondents to the satisfaction of the complainant, the case is a disposed off accordingly.

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4<sup>th</sup> Floor, Ashoka Chambers, Opposite to MLA Quarters ,Adarsh Nagar,Hyderabad-500063**, within 30 days from the date of receipt of this order.

Signed on this, the 15<sup>th</sup> day of June 2015.

Sd/-  
**Member(Legal)**

Sd/-  
**Member(Accounts)**

Sd/-  
**Chairperson**

**True Copy**

**Chairperson**

To  
The Complainant  
The Respondents  
Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.