

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 21st day of May 2015

In C.G.No:66/ 2015-16/Nellore Circle

Present

Sri P.Venkateswara Prasad
Sri A.Sreenivasula Reddy
Sri T. Rajeswara Rao

Chairperson
Member (Accounts)
Member (Legal)

Between

Sri Maruboina Venugopal
C/o Maruboina Madavaiah
Narayanavaram
Dhamavaram – Post Office
Dagadurthi
Nellore – Dist
524152

Complainant

And

1.Assistant Engineer/Operation/Dagadurthi
2.Assistant Divisional Engineer/Buchi
3.Divisional Engineer/Kavali

Respondents

Sri Maruboina Venugopal S/o Maruboina Madavaiah, Narayanavaram village,Dhamavaram – Post Office ,Dagadurthi , Nellore – Dist. herein called the complainant, in his complaint dt:20.04.2015 filed in the Forum on dt:20.04.2015 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E. Act 2003 has stated that:

1. He is a resident of Narayanavaram village,Dhamavaram – Post Office ,Dagadurthi , Nellore – Dist.

CG.NO:66/2015-16/NELLORE CIRCLE

2. He had service connections No's:921,922,923,938. to this connections only transformer is erected and four poles are erected but stringing of L.T cables is not done.

Notices were served upon the respondents duly enclosing a copy of complaint.

The respondent-1 i.e. the Additional Assistant Engineer/C&O/APSPDCL/Dagadharthy in his written submission dt:nil, received in this office on dt:02.05.2015 stated that:

1. The said complainant has submitted his grievance regarding stringing of the L.T. Cable on newly erected poles in HVDS.
2. He has inspected the location, and L.T.Cable has been strung on the poles already erected as per the satisfaction of the consumers.

Findings of the Forum:

1. Sri M.Venugopal of Narayanavaram,Dhagadharthy Mandal has filed a petition before the Forum during the Vidyuth Adalath conducted by the Forum on 18.04.2015 at Buchi.In his petition the complainant has stated that the Respondent officers have not string the LT cable for his service for 4 others Agricultural services while converting to HVDS.
2. The Respondent No 1 in his submission to the Forum vide his letter dated nil received on 02.05.2015 has stated that he has arranged to string the L.T Cable on the poles as required by the Complainant.
3. The Complainant in his letter dated 29.04.2015 has stated that his grievance and the grievance of 4 others under the same structure has been redressed by the Respondents on 28.04.2015 and he has also expressed his gratitude for the work done to them.

ORDER

Since the grievance of the consumer to string the LT Cable on the poles has been fulfilled by the Respondents immediately and since the Complainant himself has conveyed his satisfaction on the redressal of the grievance, the case is disposed off accordingly.

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4th Floor, Ashoka Chambers, Opposite to MLA Quarters ,Adarsh Nagar,Hyderabad-500063**, within 30 days from the date of receipt of this order.

Signed on this, the 21st day of May 2015.

Sd/-
Member(Legal)

Sd/-
Member(Accounts)

Sd/-
Chairperson

True Copy

Chairperson

To
The Complainant
The Respondents
Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.