

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 31st day of August 2015

In C.G.No:86/ 2015-16/Nellore Circle

Present

Sri P.Venkateswara Prasad
Sri A.Sreenivasula Reddy
Sri T. Rajeswara Rao

Chairperson
Member (Accounts)
Member (Legal)

Between

Sri Putta Sreenivasulu ,Sarpanch
Kalluru grama panchayat of
Vakadu
Nellore-Dist
524403

Complainant

AND

1.Assistant Engineer/Vakadu
2. Assistant Divisional Engineer/Kota
3. Divisional Engineer/Gudur
4.Superintending Engineer/Nellore

Respondents

Sri Putta Sreenivasulu Sarpanch of Kalluru Gram Panchayati of Vakudu Mandal ,Nellore -Dist, here in called the complainant, In his complaint dt:29.04.2015filed in the Forum on dt:29.04.2015 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E.Act 2003 has stated that:

1. He is Ne Sarpanch of Kalluru Gram Panchayati of Vakudu Mandal Nellore –Dist.
2. He said that twenty families are living in harijana (SC) Colony , Kodiwaka Village.

The heights of the Electrical lines in that colony are not adequate for them , as

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Electrical poles are located in low heights . In 1987 Govt sanctioned Housing colonies for BC colony people , at that time Govt. Deployed electrical poles for them, now they became so Older. BC Colony people built new houses in place of older ones as Govt. sanctioned new houses for them. But the height of poles remains same . Unfortunately the people living in the BC Colony also facing low height of electrical lines problem as Electrical lines are touching their houses . There are more than 40 families living in the BC Colony. The lives of people in the village of Kodiwaka is so miserable , as Electricity can cause death also .

3. He is consistently complaining about this but no one is taking forward action regarding this dangerous issue.
4. Please sir try to understand the depth of the problem . He hope consider his case looking forward for action.

The respondent-1 i.e. the Assistant Engineer / O/APSPDCL/Vakadu in his written submission dt:10.07.2015 , received in this office on dt:28.08.2015 stated that:

1. The grievances established by Sri.Putta Srinivasulu ,Sarpanch Kalluru, Panchayat , Vakadu Mandal, all the necessary rectification works were carried out and proper clearances were maintained . The rectification works completed by 12.06.2015. And the same was intimated to the complainant and the written acknowledgement were also taken from Sri .Putta Srinivasulu Sarpanch , Kalluru Panchayat Vakadu Mandal.Which is also enclosed herewith for your kind reference.

Findings of the Forum

1. Sri P.Sreenivasulu president , Kalluru Panchayat , Vakadu mandal has filed a complaint before the Forum through his letter dated 20.04.2015 wherein he has stated that the height of the electrical lines in Kodiwaka village SC colony are not adequate and the poles are in damaged condition at many places and finally requested to resolve the problems.
2. Responding to the notice issued by the Forum , the Respondent No.1 has submitted his reply vide letter dated 10.07.2015 received in the Forum on 28.08.2015. In his submission the Respondents has informed that necessary rectification works have been carried out and proper clearance maintained and the entire works have been completed by 12.06.2015.
3. The Complainant in his letter dated 12.06.2015 addressed to the Chairman, CGRF has affirmed the works completed by the Respondents and expressed his happiness in completing the works and finally conveyed his thanks towards the Respondents.

ORDER

Since the grievance of the Complainant has been redressed by the Respondents on 20.06.2015 by rectifying the problems being faced by SC & BC colony residents of Kodiwaka panchayat, the case is disposed off accordingly.

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4th Floor, Ashoka Chambers, Opposite to MLA Quarters ,Adarsh Nagar,Hyderabad-500063**, within 30 days from the date of receipt of this order.

Signed on this, the 31st day of August 2015.

Sd/-
Member(Legal)

Sd/-
Member(Accounts)

Sd/-
Chairperson

True Copy

Chairperson

To
The Complainant
The Respondents
Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

