

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 07th day of August 2015

In C.G.No:70/ 2015-16/Nellore Circle

Present

Sri P.Venkateswara Prasad
Sri A.Sreenivasula Reddy
Sri T. Rajeswara Rao

Chairperson
Member (Accounts)
Member (Legal)

Between

Sri Syed Salim , Carpenter
Khaja Nagar, Koteswara Rao Street
Buchireddypalem
Buchireddypalem- Post office
Buchireddypalem
Nellore-Dist
524305

Complainant

AND

1.Assistant Engineer/Buchi
2..Assistant Divisional Engineer/Buchi
3. Divisional Engineer/Kavali

Respondents

Sri Syed Salim is resident of Khaja Nagar, Koteswara Rao Street, Buchireddypalem – Post Office, ,Nellore -Dist, here in called the complainant, In his complaint dt:18.04.2015 filed in the Forum on dt:20.04.2015 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E.Act 2003 has stated that:

1. He is the resident of Khajanagar, Buchireddypalem, Buchireddypalem – Post Office, Nellore –Dist.

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2. The main lines at Koteswara Rao street and in petrol bunk street are very old lines and they are laid in 40 years back and they are damaged .
3. So kindly rectify the problem

Notices were served upon the respondents duly enclosing a copy of complaint.

The respondent-1 i.e. the Assistant Engineer / C&O/APSPDCL/Buchi Town in his written submission dt:30.04.2015, received in this office on dt:05.05.2015 stated that:

1. He has inspected the locations under SS89 & SS 40 of Buchireddypalem and observed that the some of the conductor has to be replaced .For replacing this damaged conductor he has prepared 2 Nos estimates in T-2015-04-02-21-02-003, T-2015-04-02-21-02-005, and submitted for early sanction .After getting the sanction the damaged conductor has been replaced immediately.

Further The respondent-1 i.e. the Assistant Engineer / C&O/APSPDCL/Buchi Town in his written submission dt:03.08.2015, received in this office on dt:05.08.2015 stated that:

1. He has inspected the locations under SS89 & SS 40 of Buchireddypalem and observed that the some of the conductor has to be replaced .For replacing this damaged conductor he has prepared 2 Nos estimates in T-2015-04-02-21-02-003, T-2015-04-02-21-02-005, and submitted for early sanction.
2. After getting the sanction from division office on 12.05.2015. he applied for work order on 13.05.15 .He has taken work order on 15.05.15. he drawn the poles on 05.06.15 and he drawn the complete shape of material on availability of stores on 19.06.15. Immediately he issued material to the contractor on 25.06.15 after completion of before work vide CGRF .No 69/2015-16 of Nellore Circle . Contractor work completed on 02.07.15 with consumer satisfactory.

Findings of the Forum:

1. During the Vidyuth Adalath conducted at Buchireddypalem on 18.04.2015 , Sri Syed Salim and several others of Khajanagar under SS 89 Transformer at Koteswara Rao Street , Buchireddypalem have filed a petition before the Forum stating that the main lines in their area are very old laid 40 years ago and hence became damaged and causing lot of problems and they are afraid that the lines may fall on the children and old aged people . Finally they have requested to replace all the damaged conductor and ensure proper safety.

2. The Respondent No 1 in his submission dated 03.08.2015 received in this office on 05.08.2015 has informed that he has arranged to replace the damaged conductor with new one on 02.07.2015 after getting the estimates sanctioned and materials drawn from stores and thus resolved the long pending grievances of the complainants.
3. The Respondents in their letter dated 03.07.2015 addressed to the Chairperson/CGRF have stated that their problem of damaged conductor has replaced by the Respondents and hence requested to close the case.

ORDER

Since the long pendency grievance of the complainants to replace the damaged conductor with new one has been completed by the Respondents in time , the case is disposed off accordingly.

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4th Floor, Ashoka Chambers, Opposite to MLA Quarters ,Adarsh Nagar,Hyderabad-500063**, within 30 days from the date of receipt of this order.

Signed on this, the 07th day of August 2015.

Sd/-
Member(Legal)

Sd/-
Member(Accounts)

Sd/-
Chairperson

True Copy

Chairperson

To
The Complainant
The Respondents
Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.