BEFORE THE FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 21st day of May 2015

In C.G.No:82/ 2015-16/Nellore Circle

Present

Sri P.Venkateswara Prasad Sri A.Sreenivasula Reddy Sri T. Rajeswara Rao Chairperson Member (Accounts) Member (Legal)

Between

Sri B.Tirupathi Reddy C/o Venkatararamireddy Purandhanapuram Kattubadipalem –Post Office Buchi Nellore - Dist

Complainant

And

1.Assistant Engineer/Operation/Buchireddypalem Rural
2.Assistant Divisional Engineer/Bucchi
3.Divisional Engineer/Kavali
4.Superintending Engineer/Operation/Nellore

Sri B.Tirupathi Reddy C/o Venkataramireddy is a resident of Purandhanapuram, Kattubadipalem –Post Office ,Buchi ,Nellore -Dist .herein called the complainant, in his complaint dt:20.04.2015 filed in the Forum on dt:20.04.2015 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E. Act 2003 has stated that:

 He is a resident of Purandhanapuram, Kattubadipalem –Post Office ,Buchi ,Nellore -Dist .

- He had agricultural land in Purandhanapuram area of 3.5 acres in middle of land there is a Transformer .
- 3. Due to the rains the Transformer is sliding down it is difficult for him .
- 4. So kindly shift the Transformer and do justice.

Notices were served upon the respondents duly enclosing a copy of complaint.

The respondent-1 i.e. the Assistant Engineer/C&O/APSPDCL/Buchi Rurals in his written submission dt:30.04.2015, received in this office on dt:05.05.2015 stated that:

- 1. The said complainant has submitted his grievance regarding shifting of DTR available in the fields.
- 2. He has inspected the fields of Purandarapuram and noticed that SS 4 ,100 KVA DTR was available in the fields. Immediately on 20.04.2015 he served a notice to the consumer duly mentioning the requirements for shifting of the DTR available in the fields. But there is no response from the consumer till this date.

Findings of the Forum:

- 1. Sri B.Tirupathi Reddy of purandharapuram, Kattubadipalem –Post Office ,Buchi Mandal in his petition to the Forum during the Adalath held at Buchi on 18.04.2015 has stated that the Distribution Transformer is located in middle of his fields and causing lot of loss to him and also expressed his apprehension that the Respondent officers may file a case against him for the damages if any for the Transformer. Finally he has requested for shifting of the Transformer to some other location.
- 2. Responding to the notice issued by the Forum, Respondent No 1 has submitted that he has issued a notice to the Complainant to register his application and comply with the requirements for shifting of the Distribution Transformer as per the wish of Complainant .But the complainant has not yet turned up to comply.

ORDER

The Complainant is advised to register his application in the Customer service Centre at Buchi and comply with the Clause no 5.3.4 of General Terms and conditions of supply as approved by the Hon'ble APERC vide proceedings No.Secy/O/2006/dated 06.01.2006,so as to enable the Respondents to take up the work for shifting of the Transformer. In view of the above the case is disposed off accordingly.

If aggrieved by this order, the complainant may represent to the Vidyut Ombudsman, Andhra Pradesh, Flat No:401,4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063, within 30 days from the date of receipt of this order.

Signed on this, the 21st day of May 2015.

Sd/-Member(Legal) Sd/-Member(Accounts) Sd/-Chairperson

True Copy

Chairperson

To The Complainant The Respondents Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.