

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 21st day of May 2015

In C.G.No:80/ 2015-16/Nellore Circle

Present

Sri P.Venkateswara Prasad
Sri A.Sreenivasula Reddy
Sri T. Rajeswara Rao

Chairperson
Member (Accounts)
Member (Legal)

Between

Sri Medida Mohan and Others
C/o Adinarayana
Padisunpet
Yellamanchipudu – Post Office
Dagadorthy
Nellore – Dist

Complainant

And

1.Assistant Engineer/Operation/Dagadorthy
2.Assistant Divisional Engineer/Buchi
3.Divisional Engineer/Kavali

Respondents

Sri Medida Mohan and Others C/o Adinarayana is a resident of Padisunpet , Yellamanchipudu - Post Office , Dagadorthy , Nellore – Dist. herein called the complainant, in his complaint dt:20.04.2015 filed in the Forum on dt:20.04.2015 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E. Act 2003 has stated that:

1. They are residents of Padisunpet, Yellamanchipudu - Post Office , Dagadorthy , Nellore – Dist.

CG.NO:80/2015-16/NELLORE CIRCLE

2. In their village near Tr No – 2-12 poles the cable is damaged so kindly replace the cable.

Notices were served upon the respondents duly enclosing a copy of complaint.

The respondent-1 i.e. the Additional Assistant Engineer/C&O/APSPDCL/Dagadarchy in his written submission dt:nil, received in this office on dt:02.05.2015 stated that:

1. The said complainant has submitted their grievance regarding replacement of damaged Cable at Padisunpet, Dagadarchy.
2. He had inspected the village and replaced the damaged cable at Padisunpet village on 24.04.2015 as per satisfaction of the consumers.

Findings of the Forum:

1. During the Vidyuth Adalath conducted at Buchi on 18.04.2015 by the Forum, Sri M. Mohan and others of Padisunpet of Dagadarchy Mandal have lodged a complaint before Forum stating that the Bunched Cable for 12 pole under the Single phase Transformer are in damaged condition and hence requested to replace them.
2. The Respondent No 1 in his submission dated nil received on 02.05.2015 has stated that he has replaced all the damaged cable at Padisunpet village on 24.04.2015 as per the satisfaction of the complainants.
3. The complainants in their letter dated 29.04.2015 addressed to the Respondent No 3 have expressed their happiness on the work of Respondent No 1 in replacing the damaged cable in their village.

ORDER

The grievance of the Complainants to replace damaged cable in their village has been redressed by the Respondents immediately and hence the case is disposed off.

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4th Floor, Ashoka Chambers, Opposite to MLA Quarters ,Adarsh Nagar,Hyderabad-500063**, within 30 days from the date of receipt of this order.

Signed on this, the 21st day of May 2015.

Sd/-
Member(Legal)

Sd/-
Member(Accounts)

Sd/-
Chairperson

True Copy

Chairperson

To
The Complainant
The Respondents
Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.