

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 21st day of May 2015

In C.G.No:79/ 2015-16/Nellore Circle

Present

Sri P.Venkateswara Prasad
Sri A.Sreenivasula Reddy
Sri T. Rajeswara Rao

Chairperson
Member (Accounts)
Member (Legal)

Between

Sri Madimi Atakeswara Rao
C/o Ramaswamy
D.No:12
Vaddipalem
Isukapalem – Post Office
Buchireddypalem
Nellore – Dist
524305

Complainant

And

1.Assistant Accounts officer/Kovvur
2.Assistant Engineer/Operation/Buchi Rural
3.Assistant Divisional Engineer/Buchi
4..Divisional Engineer/Kavali

Respondents

Sri Madimi Atakeswara Rao C/o Ramaswamy is a resident of D.No:12 Vaddipalem village, Isukapalem – Post Office , Buchireddypalem ,Nellore – Dist. herein called the complainant, in his complaint dt:20.04.2015 filed in the Forum on dt:20.04.2015 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E. Act 2003 has stated that:

CG.NO:79/2015-16/NELLORE CIRCLE

1. He is a resident of D.No:12 Vaddipalem village, Isukapalem – Post Office , Buchireddypalem ,Nellore – Dist.
2. His service connection no. is 60.the meter reading is more and bills are receiving on high side .
3. So kindly inspect meter and replace it .

Notices were served upon the respondents duly enclosing a copy of complaint.

The respondent-1 i.e. the Assistant Engineer/C&O/APSPDCL/ Buchi Rurals in his written submission dt:30.05.2015, received in this office on dt:05.05.2015 stated that:

1. The complainant has submitted his grievance regarding “Change of his old meter as he is getting excess bills when compared his loads”.
2. He has inspected the consumer’s premises and replaced the old meter with new one on 22.04.2015 as per the satisfaction of the consumer.
3. After that the removed meter has been tested at ‘MRT Lab’ vide letter dt 27.04.2015 by AE/LT Meters/NLR and they has certified that ‘meter condition OK’.

Findings of the Forum:

1. During the Vidyuth Adalath conducted at Buchi on 18.04.2015 by the Forum,Sri M.Atakeswara Rao of Vaddipalem has filed a complaint before Forum stating that he is receiving bills for higher amount and suspected that the meter is recording extra consumption and finally requested to replace the meter with a new one.
2. Responding to the notice issued by the Forum, the Respondent No 2 has arranged to replace the old meter with new one on 22.04.2015 and also sent the removed meter for MRT test .The test revealed the meter status as good.
3. The Complainant in his letter addressed to Respondents No 4 has stated that he is happy with the action of the Respondents in replacing the meter.

ORDER

Since the grievance of the complainant to replace his meter with a new one has been performed by the Respondents immediately and the complainant has also satisfied with the action of the Respondents, the case is disposed off accordingly.

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4th Floor, Ashoka Chambers, Opposite to MLA Quarters ,Adarsh Nagar,Hyderabad-500063**, within 30 days from the date of receipt of this order.

Signed on this, the 21st day of May 2015.

Sd/-
Member(Legal)

Sd/-
Member(Accounts)

Sd/-
Chairperson

True Copy

Chairperson

To
The Complainant
The Respondents
Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.