

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 21st day of May 2015

In C.G.No:78/ 2015-16/Nellore Circle

Present

Sri P.Venkateswara Prasad
Sri A.Sreenivasula Reddy
Sri T. Rajeswara Rao

Chairperson
Member (Accounts)
Member (Legal)

Between

Sri Dodla Karthik Kumar Reddy
C/o Dayakar Reddy
Pallaprolu
Isukapalem – Post Office
Buchireddypalem
Nellore – Dist
524152

Complainant

And

1.Assistant Engineer/Operation/Buchi Rural
2.Assistant Divisional Engineer/Buchi
3.Divisional Engineer/Kavali

Respondents

Sri Dodla Karthik Kumar Reddy C/o Dayakar Reddy is a resident of Pallaprolu village ,Isukapalem – Post Office , Buchireddypalem ,Nellore – Dist. herein called the complainant, in his complaint dt:20.04.2015 filed in the Forum on dt:20.04.2015 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E. Act 2003 has stated that:

1. He is a resident of Pallaprolu village ,Isukapalem – Post Office , Buchireddypalem ,Nellore – Dist.

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2. His Sc.No :40 and in his agricultural land there is a pole which is damaged and is ready to fall.
3. So kindly replace the pole and to do Justice.

Notices were served upon the respondents duly enclosing a copy of complaint.

The respondent-1 i.e. the Assistant Engineer/C&O/APSPDCL/ Buchi Rurals in his written submission dt:30.05.2015, received in this office on dt:05.05.2015 stated that:

1. The said complainant has submitted his grievance regarding damaged pole nearer to his premises at pallaparolu(V),Buchireddypalem(M).
2. He has inspected the location and damaged pole has been replaced with new one on 27.04.2015 as per the satisfaction of the consumer.

Findings of the Forum:

1. D.Karthik Kumar Reddy of pallaparolu ,Buchi has filed a complaint before the Forum on 18.04.2015 during the Vidyuth Adalath conducted there at Buchi stating that the pole in his agriculture fields are fully damaged and in collapse condition and he has finally requested to replace the damaged pole.
2. The Respondent No 1 in his submission dated 30.04.2015 has stated that he has inspected the location and the damaged pole has been replaced with new one on 27.04.2015.
3. The Complainant in his letter dated 27.04.2015 addressed to the Respondents No 3 has clearly stated that the AE has arranged to replace the damaged pole with a healthy one and thus his grievance is resolved.

ORDER

Since the grievance of the complainant to replace the damaged pole has been fully attended by the Respondents, the case is disposed off accordingly.

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If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4th Floor, Ashoka Chambers, Opposite to MLA Quarters ,Adarsh Nagar,Hyderabad-500063**, within 30 days from the date of receipt of this order.

Signed on this, the 21st day of May 2015.

Sd/-
Member(Legal)

Sd/-
Member(Accounts)

Sd/-
Chairperson

True Copy

Chairperson

To
The Complainant
The Respondents
Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

