

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 06th day of August 2015

In C.G.No:84/ 2015-16/Nellore Circle

Present

Sri P.Venkateswara Prasad
Sri A.Sreenivasula Reddy
Sri T. Rajeswara Rao

Chairperson
Member (Accounts)
Member (Legal)

Between

Smt Yegudala Dhanamma
C/o Balaiah
Kalayakagalu
Kalayakagalu – Post Office
Buchireddypalem
Nellore-Dist

Complainant

AND

1.Assistant Accounts Officer/Kovvur
2..Assistant Engineer/Damaramadugu
3.Assistant Divisional Engineer/Buchi
4.Divisional Engineer/Operation/Nellore

Respondents

Smt Yegudala Ratnamma C/o Balaiah is a resident of Kalayakagalu village,Kalayakagalu – Post Office , Buchireddypalem,Nellore- Dist ,here in called the complainant, In her complaint dt:20.04.2015 filed in the Forum on dt:20.04.2015 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E.Act 2003 has stated that:

1. She is a resident of Kalayakagalu village, Kalayakagalu – Post Office , Buchireddypalem, Nellore- Dist.
2. She is a consumer with Sc:167 under category III.
3. She is needs to change is the category from Fish culture service to Agriculture Service connection.

Notices were served upon the respondents duly enclosing a copy of complaint.

The respondent-1 i.e. the Additional Assistant Engineer/ C&O/ Damaramadugu in his written submission dt:29.04.2015, received in this office on dt:05.05.2015 stated that:

1. He had inspected the fields of complainant and served a notice duly mentioning the requirements for category change of service. The copy of notice along with acknowledgement is here with submitted for ready reference. After receiving the proposal from complainant fro category change in full shape, it has to be submitted to the higher authorities for approval and to effect the change from cat:III to V.

Findings of the Forum:

1. During the Vidyuth Adalath conducted at Buchireddypalem on 18.04.2015, Smt E.Ratnamma of Kalayakagalu, Buchireddypalem has filed a petition before the Forum requesting to change the category of their service from cat III to cat V since they are not doing any Aquaculture.
2. The Respondent No 1 in his submission dated 29.04.2015 received in this office on 05.05.2015 has stated that he has inspected the fields of the complainant and he has served a notice to the complainant duly mentioning the documents required for effecting the category change .The Respondent has also enclosed the dated acknowledgement of the complainant in token of having served the notice..

3. As per the procedure in vogue the complainant has to produce certain documentary evidences and has to enter into revised agreements. Hence it is the bounden responsibility of the complainant to produce the documents required by the Respondents.

ORDER

The complainant is advised to produce the documents /records as called for in the notice of the Respondent No 1 so as to effect the category change from III to V. The Respondents are also directed to effect the category change as requested by the complainant immediately after receipt of records /documents.

Accordingly the case is disposed off.

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4th Floor, Ashoka Chambers, Opposite to MLA Quarters ,Adarsh Nagar,Hyderabad-500063**, within 30 days from the date of receipt of this order.

Signed on this, the 06th day of August 2015.

Sd/-
Member(Legal)

Sd/-
Member(Accounts)

Sd/-
Chairperson

True Copy

Chairperson

To
The Complainant
The Respondents
Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.