BEFORE THE FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 8th day of September 2015

In C.G.No: 237/ 2015-16/Kurnool Circle

Present

Sri P.Venkateswara Prasad Sri A.Sreenivasula Reddy Sri T. Rajeswara Rao Chairperson Member (Accounts) Member (Legal)

Between

Sri M.Tejaswara Gupta C/o Ravi Teja Industries U.Kothapalli Dhone- Post Office Dhone Kurnool- Dist 518222 Complainant

Respondents

AND

Assistant Accounts Officer/Dhone
Assistant Engineer/Dhone Rurals
Assistant Divisional Engineer/Dhone
Divisional Engineer/Dhone

Sri M.Tejaswara Gupta C/o Ravi Teja Industries is a resident of U.Kothapalli,

Dhone, Kurnool-Dist ,here in called the complainant, In his complaint dt:17.07.2015 filed in the Forum on dt:17.07.2015 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E.Act 2003 has stated that:

1. He is resident of is a resident of U.Kothapalli , Dhone, Kurnool-Dist .

2. He has Ravi Teja Industries with Sc.No:130.

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- 3. He has paid the DD for Additional load five years back , but till now not sanctioned for additional load and not regularized.
- 4. So kindly do Justice.

Notices were served upon the respondents duly enclosing a copy of complaint.

- The respondent-2&3 i.e.the Assistant Engineer/Operation/Rurals/Dhone and the Assistant Divisional Engineer / O/APSPDCL/Dhone in his written submission dt:25.07.2015, which are similar received in this office on dt:31.07.2015 stated that:
- The surcharge on late payment will be added automatically as per GTCS by taking consumer payment PR date issued by the ERO and the bill generated from the spot billing machine.
- 2. In view of the above ,it is to submit , if any surcharge is added even after the PR date issued by the ERO, the same was brought into the higher Officer notice for taking necessary action please.

The respondent-1 i.e. the Assistant Accounts Officer / ERO/APSPDCL/Dhone in his written submission dt:18.08.2015, received in this office on dt:20.08.2015 stated that:

- The complaint filed by Sri M.Tejaswara Gupta consumer of USC.No:8222138000130, of U.Kothapalli(Village), Dhone (Mandal) that he has paid the amount for additional load and the load change has not been effected.
- 2. As per the records available in their office the load change was already effected to the above said USC.No.8222138000130 of U.Kothapalli (Village), Dhone(M) which was enhanced from 73HP to 85HP on 31.03.2010.

Findings of the Forum:

- 1. Sri M. Tejeswara Gupta of U.Kothapalle, Dhone has lodged a complaint before the Forum during the Vidyut Adalat conducted at Dhone on 17.07.2015. The complainant has informed that though he has paid the additional load charges as per the demand notice issued by the Respondents 5 Years ago, the additional load no.of HP to his Industrial service no.130of U.Kothapalle has been not updated. But the complainant has not furnished any further details as to the for which the additional load applied and payment particulars.
- 2. The Respondent No.1 in his submission vide letter dated 18.08.2015 received in the Forum on 20.08.2015 has informed that the additional load under question was already effected by enhancing the total load from 73HP to 85 HP on 31.03.2010. The Respondent has also enclosed load changes report during the period from 01/03/2010 to 01/04/2010 which clearly reveals about modification of load of the service from 73 HP to 85HP.
- **3.** The statement of account also confirm that the load of the service existing as 85 HP for the said service.

ORDER

Since the additional load for the Industrial service no.130 U.Kothapalle has been effected in the month of March 2010 itself by the Respondents, the pleading of the complainant is not maintainable and hence the case is disallowed.

If aggrieved by this order, the complainant may represent to the Vidyut

Ombudsman, Andhra Pradesh ,Flat No:401 ,4th Floor, Ashoka Chambers, Opposite

to MLA Quarters ,Adarsh Nagar,Hyderabad-500063, within 30 days from the date of receipt of this order.

Signed on this, the 08^{th} day of September 2015.

Sd/-Member(Legal) Sd/-Member(Accounts) Sd/-Chairperson

True Copy

Chairperson

To The Complainant The Respondents Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.