

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 25th day of August 2015

In C.G.No:100/ 2015-16/Kadapa Circle

Present

Sri P.Venkateswara Prasad
Sri A.Sreenivasula Reddy
Sri T. Rajeswara Rao

Chairperson
Member (Accounts)
Member (Legal)

Between

Sri H.Ramana Reddy
C/o Subba Reddy
D.no:10-26 A
Mantapampalli
Mantapampalli- Post Office
Vontimitta
Kadapa-Dist
516152

Complainant

AND

1.Junior Accounts Officer/SERO /Vontimitta
2.Assistant Engineer/Vontimitta
3.Assistant Divisional Engineer/Vontimitta
4.Divisional Engineer/Rajampeta

Respondents

Sri H.Ramana Reddy C/o Subba Reddy is a resident D.No:10-26 A, Mantapampalli, Mantapampalli- Post Office , Vontimitta , Kadapa – Dist ,here in called the complainant, In his complaint dt:07.05.2015 filed in the Forum on dt:07.05.2015 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E.Act 2003 has stated that:

1. He is a resident D.No:10-26 A, Mantapampalli, Mantapampalli- Post Office , Vontimitta , Kadapa – Dist .

2. His father purchased land 90 cents on 16.06.1986 with service no :144 he is registered the land but not transferred the service no to his name.
3. He requested to the Officials but there is no response . So , kindly change the name of service . no. to his name.

Notices were served upon the respondents duly enclosing a copy of complaint.

The respondent-1 i.e. the Additional Assistant Engineer / O/APSPDCL/Vontimitta in his written submission dt:02.08.2015, received in this office on dt:14.08.2015 stated that:

1. The Consumer of ASC.No.144 of Mantapampalli represented for name Transfer. The proposal was submitted to the Divisional Engineer/Operation /Rajampeta through ADE/O/Vontimitta. The same was considered and accorded approval for name transfer. The name changed from Sri .P.R.Krishanaiah to Sri H.Ramana Reddy.

Findings of the Forum

1. Sri H.Ramana Reddy of Mantapampalli , Vontimitta Mandal has lodged a complaint before the Forum on 07.05.2015 during the Vidyuth Adalath conducted at Vontimitta seeking to effect the name transfer of his Agricultural service from P.R.Krishnaiah to his name since he has purchased the land of the farmer.
2. The Respondent No .2 in his submission dated 2/8/2015 received in this office on 14.08.2015 has informed that they have effected the name transfer of Agriculture Sc.No:144 ,Mantapampalle from Sri P.R.Krishnaiah to Sri H.Ramana Reddy and hence the grievance of the complainant has been redressed.

3. The Complainant in his letter dated nil addressed to CGRF, Tirupati has also affirmed the fact of title transfer of the said Agriculture service to his name and conveyed his thanks for the same.
4. In accordance with Sl.No X, under service area as contemplated in Schedule II Guaranteed Standards of performance and compensation to consumers in case of default vide Regulation No 9/2013 issued by the Hon'ble APERC, the time standards fixed for title transfer of ownership within 7 days from the date of receipt of necessary documents and prescribed fees if any .Failing which compensation of Rs 100/- for each day of default is payable to the complainant. In the instant case the Respondents have not furnished the date of submission of necessary documents and fees by the complainant and hence compensation could not be awarded.

ORDER

Since the grievance of the Complainant to transfer the Agricultural service number 144 of Mantapampalli from the name of Sri P.R.Krishanaih to his name has been effected by the Respondents, the case is disposed off.

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4th Floor, Ashoka Chambers, Opposite to MLA Quarters ,Adarsh Nagar,Hyderabad-500063**, within 30 days from the date of receipt of this order.

Signed on this, the 25th day of August 2015.

Sd/-
Member(Legal)

Sd/-
Member(Accounts)

Sd/-
Chairperson

True Copy

Chairperson

To
The Complainant
The Respondents
Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.