

**BEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

**On this the 30<sup>th</sup> day of June , 2015**

**In C.G.No:135/ 2015-16/Guntur Circle**

***Present***

***Sri P.Venkateswara Prasad***  
***Sri A.Sreenivasula Reddy***  
***Sri T. Rajeswara Rao***

***Chairperson***  
***Member (Accounts)***  
***Member (Legal)***

***Between***

Smt Koganti Krishna Kumari  
C/o Venkata Ramaiah  
Kannegantivaripalem  
Bhattiprolu- Post Office  
Bhattiprolu  
Guntur-Dist

Complainant

***And***

1. Assistant Engineer/Bhattiprolu
2. Assistant Divisional Engineer/Repalle
3. Divisional Engineer/Tenali

Respondents

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Smt Koganti Krishna Kumari C/o Venkata Ramaiah is a resident of Kannegantevaripalem , Bhattiprolu –Post Office, Bhattiprolu ,Guntur –Dist, herein called the complainant, in her complaint dt:11.06.2015 filed in the Forum on dt:11.06.2015 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E. Act 2003 has stated that:

1. She is a resident of Kannegantevaripalem , Bhattiprolu –Post Office, Bhattiprolu ,Guntur –Dist.

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2. She wants to shift the lines and poles from her land which are passing over her land.
3. So, kindly do Justice.

Notices were served upon the respondents duly enclosing a copy of complaint.

**The respondent-1 i.e the Assistant Engineer /Operation/Bhattiprolu in his written submission dt:20.06.2015, received in this office on dt:25.06.2015 stated that:**

1. Smt Koganti Krishna Kumari was complaint as the line was erected to Sri K.Ramesh Babu through her land.Sri K.Ramesh Babu was applied new Agriculture connection located at Oleru distribution besides Smt Koganti Krishna Kumari Land vide Registration No.12455N10966, Dt 26.06.2013. The Assistant Engineer/Operation/Bhattiprolu was survey the line and estimate was prepared and estimate was approved on 06.03.2014.The consumer was paid service line charges and deposit on 24.04.2014 vide PR.No.782635.The poles was erected and lines was stringing .
2. It is to submit that the time of line survey and poles erection was not objected by Smt Koganti Krishna kumari and any written complaint was not received from the Smt Koganti Krishna Kumari and the work was completed.
3. Smt Koganti Krishna Kumari was registered a representation for consumer service center for shifting of line at her land on 18.06.2015 vide Rg.No.12455000222015 June 18. The estimate to be prepared after payment of the estimate charges the line will be shifted.

**Findings of the Forum:**

1. During the Vidyuth Adalath conducted at Repalle on 11.06.2015 by the Forum, Smt Krishna Kumari W/o Venkataramaiah ,Kannegantevaripalem, Bhattiprolu has

lodged a complaint before the Forum and stated that the poles and lines were laid in her fields pertaining to her neighbour service and hence requested to shift the same .

2. The Respondent No 1 in his submission has stated that the complainant has not objected to erect poles and lines when they have conducted survey at the fields with an intention to extend supply to the Agriculture service in favour of Sri K.Ramesh Babu. Even the complainant has not made any written objection when the poles were laid and lines strunged.
3. It seems that as per the advise of the Forum , the complainant has now registered an application in the Customer Service Centre for shifting of the line on 18.06.2015.
4. The Respondents are directed to prepare the shifting estimated within ten days and intimate the complainant the shifting charges payable by her and soon after receipt of deposits from the complainant action may be taken to shift the lines within 10 days from the date of receipt of shifting charges.

### **ORDER**

The Respondents are directed to arrange the shifting estimate sanctioned within 10 days and issue demand notice for payment of shifting charges to the complainant . The complainant is advised to arrange payment of the demanded shifting charges immediately after receipt of demand notice so as to enable the Respondents to arrange shifting of lines .

Further the Respondents are also directed to shift the lines as per the requirement of the complainant within 15 days from the date of receipt of deposit for shifting from the complainant.

The Respondents are further directed to submit compliance on the above orders.

The case is disposed off accordingly.

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4<sup>th</sup> Floor, Ashoka Chambers, Opposite to MLA Quarters ,Adarsh Nagar,Hyderabad-500063**, within 30 days from the date of receipt of this order.

Signed on this, the 30<sup>th</sup> day of June 2015

Sd/-

**Member(Legal)**

Sd/-

**Member(Accounts)**

Sd/-

**Chairperson**

**True Copy**

**Chairperson**

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.