

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 8th day of September 2015

In C.G.No:01/ 2015-16/Guntur Circle

Present

Sri P.Venkateswara Prasad
Sri A.Sreenivasula Reddy
Sri T. Rajeswara Rao

Chairperson
Member (Accounts)
Member (Legal)

Between

Sri M Rama Raju
C/o Anitha Enterprises
Karalapalem-Post Office
Karalapalem
Guntur- Dist

Complainant

And

1.Assistant Accounts Officer/Bapatla
2.Assistant Engineer/Karlapalem
3.Assistant Divisional Engineer/Bapatla
4.Divisional Engineer/Bapatla
5.Superintending Engineer/Operation/Guntur

Respondents

Sri M.RamaRaju is a resident of Karalapalem village, Karalapalem – Post Office ,Guntur – Dist ,herein called the complainant, in his complaint dt:06- 04.2015 filed in the Forum on dt:06-.04.2015 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E. Act 2003 has stated that:

1. He is a resident of Karalapalem village, Karalapalem –Post Office,Guntur – Dist.
2. He had fishpond in Perali village, with the service no :1711319001053.

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3. For the meter no is 2262 he received bill every month regularly. Upto the month of August 2013 the bills received normally. Till the August 2013 the meter reading is 30423 and the bills are also paid .He was not utilized the power from September 2013.
4. When he seems the meter in May 2014 the meter reading was 61674 immediately he informed to Assistant Engineer and after that the C.T.Meters officials inspected the meter on 29.05.2014 they declared that the meter is good in condition and they says that the capacitors are switch on condition and went away by switch off the capacitors .
5. In the month of June 2014 he received bill of Rs 199884/- when the capacitors are switch on. He received bills normally from the month of July 2014 onwards.
6. So kindly revise the bills and do Justice.

Notices were served upon the respondents duly enclosing a copy of complaint.

The respondent-1 i.e. the Assistant Accounts Officer/ERO/APSPDCL/Bapatla in his written submission dt:26.04.2015, received in this office on dt:06.05.2015 stated that:

1. The Sc.No. 1053 Perali of Karalapalem Section the bill for the month of MAY – 2014 is issued with Opening Reading 30423 and Closing Reading 62670 and billed for difference units i. e ., $62670-30423 = 32247$ Under “01” Normal Status. Accordingly the bill was issued. There after the progressive readings are record and billed.
2. The present Closing Balance upto April- 2015 is Rs.221680. the Account statement copy is herewith for kind perusal.
3. This is submitted for the kind notice of the Hon’ble Chairperson Redressal of consumer Grievances of APSPDCL.

The respondent-2 i.e. the Assistant Engineer/Operation/Karalapalem in his written submission dt:26.04.2015, received in this office on dt:09.05.2015 stated that:

1. The Sc .No.1053 Perali of Karalapalem Section the bill for the month of MAY-2014 is issued with Opening Reading 30423 and Closing Reading 62670 and billed for difference units i.e., $62670-30423=32247$ Under “01” Normal Status.
2. Accordingly the bill was issued. There after the progressive readings are recorded and billed.
3. The MRB extract of service No.1053 perali is here with submitted along with MRI Data.On verification of the consumption pattern the consumer has utilized the loads and the readings were noted .It is to submit that the AE CT meters Guntur has tested the meter and declared that the meter is functioning in good condition (Test Report & MRI data Xerox copy of MRB are enclosed) and the same meter was billed with following reading Kwh – 108010 Kvah- 109977 at present meter was under UDC Status due to non-payment of CC bill.

Findings of the Forum:

1. The Sc .No.1053 Perali of Karalapalem Section the bill for the month of MAY-2014 is issued with Opening Reading 30423 and Closing Reading 62670 and billed for difference units i.e., $62670-30423=32247$ Under “01” Normal Status.Accordingly the bill was issued. There after the progressive readings are recorded and billed.On perusal of the MRB extract of service No.1053 perali along with MRI Data,it is observed that the consumer has utilized the loads and the readings were noted .It is further noticed that the AE CT meters Guntur has tested the meter and declared that the meter is functioning in good condition and the same meter was billed with following reading Kwh – 108010 Kvah- 109977 at present meter was under UDC Status due to non-payment of CC bill.
2. Further the complainant himself has accepted that whenever the capacitors are switched off when the load was put , the meter is recording properly and when the

capacitors are switched on fully though there was no load , the meter is recording consumption . Since the complainant has not operated the capacitors as per the requirement and kept them on even during no load periods , the meter seems to be recorded huge consumption .It is the responsibility of the complainant only to ensure that proper precautions are taken while switching on/switching off of the capacitors and load. Hence the order.

ORDER

Since the meter is in good condition as per the report of AE/CT meter/Guntur based on the test report and MRI data, the consumer has to pay the bill as received by him. Accordingly the case is disposed off.

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4th Floor, Ashoka Chambers, Opposite to MLA Quarters ,Adarsh Nagar,Hyderabad-500063**, within 30 days from the date of receipt of this order.

Signed on this, the 8th day of Septmeber 2015.

Sd/-
Member(Legal)

Sd/-
Member(Accounts)

Sd/-
Chairperson

True Copy

Chairperson

To
The Complainant
The Respondents
Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.