

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 27th day of August 2015

In C.G.No:128/ 2015-16/Guntur Circle

Present

Sri P.Venkateswara Prasad
Sri A.Sreenivasula Reddy
Sri T. Rajeswara Rao

Chairperson
Member (Accounts)
Member (Legal)

Between

Sri Morla Arjuna Rao
C/o Chowdaraiah
D.No:1-118
Vejellavarilanka
Peteru-PO
Repalle
Guntur-Dist
522265

Complainant

AND

1.Assistant Engineer/Rural Repalle
2.Assistant Divisional Engineer/Repalle
3. Divisional Engineer/Tenali

Respondents

Sri Morla Arjuna Rao C/o Chowdaraiah is a resident D.No:1-118 , Vejellavarilanka , Peteru – Post Office , Guntur -Dist, here in called the complainant, In his complaint dt:11.06.2015 filed in the Forum on dt:11.06.2015 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E.Act 2003 has stated that:

1. He is a resident D.No:1-118 , Vejellavarilanka , Peteru – Post Office , Guntur –Dist.

C.G.No:128/2015-16/Guntur Circle

2. He is seeking to release Agriculture service for 5HP PR No:12456N 12202 Dt :28.08.2014 registered. He is ready to pay the amounts as per the departmental rules.
3. So kindly release new agriculture connection.

The respondent-2 i.e. the Assistant Divisional Engineer / O/APSPDCL/Repalle in his written submission dt:05.08.2015, received in this office on dt:14.08.2015 stated that:

1. An application was booked for release of Agriculture service with 5 HP connected load. The estimate is prepared and sanctioned in sanction NO.ADR.WE.No.38/15-16 and issued the demand notice. The consumer has not paid the demand notice amount so far . As soon as the consumer paid the amount , the work will be executed and release the service . This is for favour of information and necessary action please.

Findings of the Forum

1. During the Vidyuth Adalat conducted at Repalle on 11.06.2015 by the Forum Sri M.Arjuna Rao of Vegellavarilanka, Peteru, Repalle has lodged a complaint before the Forum seeking to release one no Agricultural service for 5.0 HP at an early date. He has also informed that he is ready to arrange payment as per the departmental sanctions.
2. The Respondent No.2 in his submission vide letter dated 05.08.2015 received in the Forum on 14.08.2015 has appraised to the Forum that an estimate was sanctioned for release of Agricultural service for 5 HP connected load in the complainants name vide sanction No 38/15-16 and a demand notice was also issued on the complainant to arrange payment so as to release the Agricultural service. But the complainant has not yet arranged payment.

3. During the teleconversation with the complainant by the Member Accounts /CGRF to his mobile at 4.05 PM on 25.08.2015, the complainant has categorically stated that he has paid the estimated amount by way of DD and a copy of the DD was also handed over to the AE concerned for information.

ORDER

The Respondents are directed to verify the payment details furnished by the complainant and arrange to release the Agriculture service to the complainant as per the priority list the fact of release of service may be submitted to the Forum with details of ASC number and date of supply.

Accordingly the case is disposed off.

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4th Floor, Ashoka Chambers, Opposite to MLA Quarters ,Adarsh Nagar,Hyderabad-500063**, within 30 days from the date of receipt of this order.

Signed on this, the 27th day of August 2015.

Sd/-
Member(Legal)

Sd/-
Member(Accounts)

Sd/-
Chairperson

True Copy

Chairperson

To
The Complainant
The Respondents
Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.