

**BEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

**On this the 30<sup>th</sup> day of July 2015**

**In C.G.No:194/ 2015-16/Guntur Circle**

*Present*

*Sri P.Venkateswara Prasad*  
*Sri A.Sreenivasula Reddy*  
*Sri T. Rajeswara Rao*

*Chairperson*  
*Member (Accounts)*  
*Member (Legal)*

*Between*

Sri Devalla Ramakrishna Rao  
Adavula Divi  
Nizampatnam  
Guntur-Dist  
522262

Complainant

**AND**

1.Junior Accounts Officer/Sub-ERO/Cherukupalli  
2.Assistant Engineer/Nizampatnam  
3.Assistant Divisional Engineer/Cherukupalli  
4.Divisional Engineer/Bapatla

Respondents

\*\*\*

Sri Devalla Ramakrishna Rao is a resident of Adavula Divi Village, Nizampatnam Mandal, Guntur –Dist, herein called the complainant, In his complaint dt:13.07.2015 filed in the Forum on dt: 13.07.2015 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E.Act 2003 has stated that:

1. He is a resident of Adavula Divi Village, Nizampatnam Mandal, Guntur –Dist.
2. He had service No:1733201001994 for Cultivation of Prawn Culture and since from the 07.01.2014 he is paying bill with Tariff Rs 6.08/- per unit.
3. As per Government Tariff Rs 4.63/- per unit is applicable for Prawn culture.

C.G.No:194/2015-16/Guntur Circle

4. So kindly revise the bills.

Notices were served upon the respondents duly enclosing a copy of complaint.

**The respondent-I i.e. the Assistant Accounts Officer / ERO /Cherukupalli in his written submission dt:21.07.2015, received in this office on dt:25.07.2015 stated that:**

1. With respect to above reference 1<sup>st</sup> theSCNo. 1733201001994 stands in the name of DEVALLA RAMA KRISHNA RAO of Adavuladeevi distribution in Nizampatnam section was released in Cat 3, SubCat Normal ('0') on Jan-2014. The tariff of Rs.6.08/- per unit was billed from the date of supply till April-2015.
2. In the letter dated 30.03.15 & 04.04.15 the instructions were given to verify all the prawn culture units which are having  $\geq 10$  HP shall be verified by the Assistant Divisional Engineer, Operation concerned and recommended to the AAO/ERO concerned for change of Sub-Category under LT Cat3 (1) meant for Prawn Culture units in the master data maintained by CBS. The recommendation shall be counter signed by the DEE/Operation concerned.
3. All Category 3 services load having  $\geq 10$  HP verified and confirmed by the ADE/OSD/Cherukupalli along with counter signed by the DEE/O/Bapatla in the reference 4<sup>th</sup> cited, submitted to ERO for effecting Sub-Category change in the Master. Accordingly after receipt of recommendation from the ADE/OSD/Cherukupalli in above reference 4<sup>th</sup> cited the Sub-Category from 0 to 1 under Category 3 change was effected by the end of April -2015, from 5<sup>th</sup> month onwards it was billed under Cat 3 Sub-Cat 1 @ Rs.4.63 per unit. The bill was revised for the month of April-2015 and Credit RJ was passed vide RJ No.

33/05-15 for Rs. 2497/- (Rupees Two thousand four hundred and ninety seven only).

**Findings of the Forum**

1. Sri Devalla Ramakrishna Rao of Adavuladeevi, Nizampatnam Mandal, Guntur District in his complaint has stated that tariff at the rate of Rs 6.08p has been billed for his aqua service instead of Rs 4.63p per unit as per the tariff applicable to such services and hence requested to arrange to bill as per the tariff orders.
2. The Respondent in his submission dated 21.07.2015 received in this office on 25.07.2015 has stated that as per the instructions issued by CGM/R&A, they have got verified all the Aqua services and after continuing, their subcategory has been appropriately changed as per the tariff order.
3. The Respondents has also stated that the service under question has been revised and subcategory, category changed from April 2015 withdrawing an amount of Rs 2497/- vide RJ No.33/05-15.

**ORDER**

Since the grievance of the complainant has been fully resolved by the Respondents after getting the service verified by the field officers and sub category of the Aqua services properly billed, the case is disposed off accordingly.

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4<sup>th</sup> Floor, Ashoka Chambers, Opposite to MLA Quarters ,Adarsh Nagar,Hyderabad-500063**, within 30 days from the date of receipt of this order.

Signed on this, the 30<sup>th</sup> day of July 2015.

Sd/-  
**Member(Legal)**

Sd/-  
**Member(Accounts)**

Sd/-  
**Chairperson**

**True Copy**

**Chairperson**

To  
The Complainant  
The Respondents  
Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.