

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 06th day of August 2015

In C.G.No:214/ 2015-16/Anantapur Circle

Present

Sri P.Venkateswara Prasad
Sri A.Sreenivasula Reddy
Sri T. Rajeswara Rao

Chairperson
Member (Accounts)
Member (Legal)

Between

Smt S.V.Ramanamma
C/o Devaraju
D.No:24-2-210
Mothukapalli
Mothukapalli – Post Office
Hindupur
Anantapur – Dist
515201

Complainant

AND

1.Assistant Accounts Officer/Hindupur
2..Assistant Engineer/Hindupur DII
3.Assistant Divisional Engineer/Hindupur

Respondents

Smt S.V.Ramanamma C/o Devaraju is a resident of D.No :24-2-210 ,Mothukupalli ,Mothukupalli - Post Office ,Hindupur ,Anantapur –Dist here in called the complainant, In her complaint dt:16.07.2015 filed in the Forum on dt:16.07.2015 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E.Act 2003 has stated that:

C.G.No:214/2015-16/Anantapur Circle

1. She is a resident of D.No :24-2-210 ,Mothukupalli ,Mothukupalli - Post Office Hindupur ,Anantapur –Dist.
2. She belongs to Scheduled Caste and she needs subsidy of her domestic service connection and service no is 7311207031148.

Notices were served upon the respondents duly enclosing a copy of complaint.

The respondent-1 i.e. the Assistant Accounts Officer/ ERO/APSPDCL/Hindupur in his written submission dt:27.07.15, received in this office on dt:04.08.2015 stated that:

1. The consumer namely Smt S.V.Ramanamma ,Mothukapalli Distribution ,D2 Section ,Hindupur , for availing of beneficiary in Electricity bills for SC house hold living in S.C.Colonies with monthly consumption of 0-50 units .As per GO.MS.58 Dt 02.07.2013.
2. With the above it is submit that the said consumer S.C.No:7311207031148 of Mothukapalli ,D2 Section ,hindupur , are flagged in SC sub –plan . Soon on receipt of the funds from A.P. Govt the beneficiary amount will be adjusted as per rules in vogue.

Findings of the Forum:

1. During the Vidyuth adalath conducted at Hindupur on 16.07.2015 , Smt S.V.Ramanamma of Mothukapalle , Hindupur has lodged a petition before the Forum stating that though she belongs to SC Community , the free power subsidy eligible to SC Consumers upto 50 Units consumption per month has not been extended to her domestic service . She has requested to extend the benefit under the SC Subplan. She has also filed a second petition for the same domestic service and erroneously booked again vide C.G.no:212/15-16 . Hence the action taken by the Respondent No .1 will automatically apply for the second petition also.

C.G.No:214/2015-16/Anantapur Circle

2. The Respondent No .1 in his submission dated 27.07.2015 received in this office on 04.08.2015 has stated that the said service in question has been flagged in SC Sub Plan and the complainant will get the subsidy as per the eligibility soon on receipt of funds from the Government of AP.

ORDER

Since the grievance of the complainant to extend the benefit of free domestic supply upto 50 units per month under Sc sub plan has been properly flagged by the Respondents in their consumer master and since the complainant is now eligible for the said subsidy as per the terms and conditions stipulated in the Government orders, the case is disposed off accordingly.

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4th Floor, Ashoka Chambers, Opposite to MLA Quarters ,Adarsh Nagar,Hyderabad-500063**, within 30 days from the date of receipt of this order.

Signed on this, the 06th day of August 2015.

Sd/-
Member(Legal)

Sd/-
Member(Accounts)

Sd/-
Chairperson

True Copy

Chairperson

To
The Complainant
The Respondents
Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.