

**BEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

**On this the 24<sup>th</sup> day of July 2015**

**In C.G.No:107 / 2015-16/Anantapur Circle**

*Present*

*Sri P.Venkateswara Prasad*  
*Sri A.Sreenivasula Reddy*  
*Sri T. Rajeswara Rao*

*Chairperson*  
*Member (Accounts)*  
*Member (Legal)*

*Between*

Sri Deverakonda Siddappa  
C/o Chowdappa  
D.No:16-4-570  
Chowdamma Temple  
Rayadurg - Post Office  
Rayadurg  
Anantapuramu-Dist  
515865

Complainant

**AND**

1.Assistant Accounts Officer/Rayadurg  
2.Assistant Engineer/Rayadurg  
3.Assistant Divisional Engineer/Rayadurg  
4.Divisional Engineer/Kalyandurg

Respondents

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Sri Deverakonda Siddappa C/o Chowdappa is a resident of D.No:16-4-570 ,  
Chowdamma Temple ,Rayadurg - Post Office, Rayadurg, Anantapuramu - Dist, here in  
called the complainant, In his complaint dt:15.05.2015 filed in the Forum on dt: 15.05.2015  
under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E.Act 2003 has  
stated that:

C.G.No:107/2015-16/Anantapur Circle

1. He is a resident of D.No:16-4-570 , Chowdamma Temple ,Rayadurg - Post Office, Rayadurg, Anantapuramu – Dist.
2. He had service no.13494 to his house and received bills under category –I due to the shelter room the category was changed to II from cat I.
3. He has given a room to handicapped person (Umapathi) for rent. Later on he is vacated the room and the room is empty.
4. He is paying minimum charges and their occupation is tailoring .
5. He received bills for Rs.20,000/- which is the huge amount , he contacted The Assistant Engineer but no response.
6. He requested the Forum for to revise the bills.

Notices were served upon the respondents duly enclosing a copy of complaint.

**The respondent-2 i.e. the Assistant Engineer / Operation /Rayadurg in his written submission dt:10.06.2015, received in this office on dt:22.06.2015 stated that:**

1. The service no:Hsc No-13494 case booked under malpractice ,but erroneously requested in MATS Twin. for each service for which details are follow.

Sl.NO	H.S.C.No's	MATES CASE NO'S	AMOUNT ASSESSMENT	REMARKS
1	13494	ATP/KDG/RYDG/1474/12	15833.00	To be withdrawn
2	13494	ATP/KDG/RYDG/1501/12		Holds Goods

As detailed above the amounts so raised vide Sc.No-1 and may be withdrawn. Since the erroneously entry made in MATS twin and got deleted in MATS by MATS team Hyderabad in the part itself.

2. The above that was submitted to AAO/ERO/Rayadurg for rectification. soon after getting approval from Accounts officer the bill may be rectified. The copy of the letter submitted to AAO/ERO/Rayadurg .is here with submitted.

**The respondent-I i.e. the Assistant Accounts Officer / ERO /Rayadurg in his written submission dt:01.07.2015, received in this office on dt:07.07.2015 stated that:**

1. The complaint registered at CGRF vide Grievance No.107/2015,15.05.2015 by sri D.Siddappa USC No:7521423013494/cat-2/Rayadurg regarding inclusion of theft amount of Rs.15833 .00 in the bill and appealed to settle the dispute.
2. In this connection, it is to submit that Rs 15558.00 has been withdrawn vide RJ No:24/6-15 as the malpractice case was booked against the service and the same was registered twice in MATS .for the both the cases, the Divisional Engineer/Assessments/Hyderabad has given Final Assessment orders. Since the date of inspection is same for both the cases, only one amount which is beneficial to the company was raised in the bills.
3. As per Lr.No dated 10.06.2015 , The Assistant Engineer/Operation/Rayadurg has recommended to withdraw the amount , which was raised in the bills and consider another amount and also stated that the case which was raised in the bills was got deleted by the IT wing of Hyderabad.
4. Hence, the difference amount of Rs .15558.00(Rs.15833.00(I Case)-Rs.275.00(IICase) is withdrawn in the above RJ.

**Findings of the Forum:**

1. Sri G.Siddappa of Chowdamma Temple ,Rayadurg has filed a petition before the Forum on 15.05.2015 during the Vidyuth Adalath conducted there at Rayadurg requesting to do justice by ordering to withdraw huge excess bill shown against his service bearing number 13494
2. The Respondent No 1 in his submission dated 01.07.2015 received in this office on 07.07.2015 has stated that the malpractice case booked against the service was registered twice in the MATS erroneously and hence an amount of Rs 15,558/- has been withdrawn vide RJ No.24/06.15 and thus resolved the issue.

**ORDER**

Since the grievance of the complainant has been resolved by the Respondents by withdrawing the excess assessment of Rs 15558/- ,the case is disposed off accordingly with a direction to the Respondents to withdraw the belated payment surcharge levied on the withdrawn amount also.

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4<sup>th</sup> Floor, Ashoka Chambers, Opposite to MLA Quarters ,Adarsh Nagar,Hyderabad-500063**, within 30 days from the date of receipt of this order.

Signed on this, the 24<sup>th</sup> day of July 2015.

Sd/-  
**Member(Legal)**

Sd/-  
**Member(Accounts)**

Sd/-  
**Chairperson**

**True Copy**

**Chairperson**

To  
The Complainant  
The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.