

**BEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

**On this the 25<sup>th</sup> day of May 2015**

**In C.G.No:218/ 2014-15/Vijayawada Circle**

***Present***

***Sri P.Venkateswara Prasad***  
***Sri A.Sreenivasula Reddy***  
***Sri T. Rajeswara Rao***

***Chairperson***  
***Member (Accounts)***  
***Member (Legal)***

***Between***

Maris Stella College  
D.No:59A-1-15  
Benz Circle Near Matha Tower  
Patamata - Post Office  
Patamata - Vijayawada  
Krishna – Dist  
520008

Complainant

***And***

1.Assistant Accounts Officer/ Gunadala  
2.Assistant Engineer/Ring Road  
3.Assistant Divisional Engineer/Patamata  
4.Divisional Engineer/Gunadala

Respondents

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The Correspondent of Maris Stella College herein called the complainant, in his complaint dt:25.02.2015 filed in the Forum on dt: 25.02.2015 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E. Act 2003 has stated that:

1. She bring to our kind attention her constraints and difficulties in paying the electricity bills of her college, hostel and residential quarters of sisters.
2. The Francis sisters of Mary, are running Maris Stella College at Vijayawada since 1962 it is a Christian minority ,charitable , non-profit ,educational

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- institution for young girls and women and it is one of the first women's colleges served the district and the state in a big way towards the education of the women and produced eminent women who are now serving in different capacities in government services and private sector.
3. Right now we are facing financial difficulties as the number of aided staff, both teaching and non- teaching fell drastically due to non filling of the vacancies and we are forced to pay the salaries to the 4/5 of the staff from the meager source of income. Most of our students are economically poor and depend heavily on the government scholarships. With the minimum fees we are finding difficult to run the institution as we have to pay the salaries to the staff , huge electricity bills ,water bills ,property tax, etc., therefore, we request you to consider our case and change the category of electricity from category II to category VII to make easy to pay the bills on time and without much difficulty.
  4. They want to have separate bills for college ,hostel and residential quarters of the staff (sisters).This will help us immensely as they have separate budgeting ,accounting and auditing for the college with door no:59A 1-5 ,hostel door No 59A 1-4 and residential quarters of sisters with door no:59A 1-6.the college, the hostel and the residential quarters of the sisters have their own offices from which they function as separate units.
  5. Therefore, we request you to look into the matter and do the needful and help us with your valuable suggestion .we are herewith enclosing the copies of grant – in-aid certificate, minority status certificate for your kind consideration.
- Notices were served upon the respondents duly enclosing a copy of complaint.

**The respondent-1 i.e. the Assistant Accounts Officer/ERO/Gunadala in his written submission dt:02.03.2015, received in this office on dt:04.03.2015 stated that:**

1. The complainant is one of the consumers being dealt with by the ERO/Gunadala. The complainant have three Non-Domestic Services bearing Sc.No 6512300000578, 6512300000312 & 65123000008039. The services of the complainant were released under Non-Domestic Category.
2. The complainant have requested for change of category from II to VII as the said Maris Stella College is a declared minority institution certified by Minorities Welfare Department running under non-profitable basis. Further they have also requested for separation of Clubbing of College, Hostel and residential services based on separate maintenance of Accounts.
3. Regarding this it is submit that a letter has been addressed to the Divisional Electrical Engineer/Operation/Gunadala for giving necessary instructions for change of category and separation of clubbing vide LR.No:AAO/ERO/GDL/JAO-II/NSBS – RR/D.NO:153/15 Dt 28.02.2015.
4. Hence it is to submit that the above contention of the consumer will be considered based on the instructions of higher authorities as per APSPDCL rules in vogue.

**. The respondent-2, 3 and 4 i.e. the ,the Additional Assistant Engineer/Operation/Ring Road, Assistant Divisional Engineer/Operation/Patamata ,the Divisional Electrical Engineer/Operation/Gunadala in their written submission which is similar received on 02.04.2015, 3.04.2015 and 06.05.2015 respectively stated that:**

1. The premises is a Educational institutions named as Maristella College for women running since 1963.
2. The total compound consists of college, hostel and Residential quarters having the compound wall for the entire asset duly bifurcating the above college, hostel and residence with separate internal compound walls and gates.
3. The premises was inspected by DE /DPE/Vijayawada and advised to club all the services and a notice issued for clubbing of services in one service under HT category.
4. There are 11 no's Non-domestic & Commercial in the name of above institution and utilizing for the following purposes.

A. Services utilizing for College purpose.

- 1.Sc.No.651230000312 CT Meter (Agreed to continue for college)
2. Sc.No.6512300008039(Agreed to merge in the above sc 312).
3. Sc.No.6512310000239(Agreed to surrender the same to dept for cancellation).
- 4.Sc.No.6512300001812(Agreed to surrender the same to dept for cancellation)
- 5.Sc.No.6512300005632 (Agreed to surrender the same to dept for cancellation)

(Cancellation /merging of 4 services pending as per the request of college authorities due to the internal inter connection cable network under progress)

B. Services utilizing for Hostel purpose.

- 1.Sc.No.6512300000578 CT Meter (Agreed to continue for Hostel)
2. Sc.No.6512300004270 (Agreed to merge in the above sc 578).
3. Sc.No.65123100005633 (Agreed to merge in the above sc 578)).

(Cancellation /merging of 3 services pending as per the request of college authorities due to the internal inter connection cable work under progress)

C. Services utilizing for Residential Quarters for Principal and sisters

- 1.Sc.No.6512300034423
- 2.Sc.No.6512300005428

D. Services utilizing for Syndicate Bank

1. Sc.No.6512300001400

5. The entire premises map received on 26.03.2015 from college management showing the boundaries of college, hostel and residential quarters is submitted herewith for information.

6. The premises is having separate identify but the compound wall was constructed at time of starting itself to safe guard the property and in view of the instructions is intended for women education.

7. Bills are paying regularly.

**Findings of the Forum:**

1. The premises is a Educational institutions named as Maristella College for women running since 1963.

2. The total compound consists of college, hostel and Residential quarters having the compound wall for the entire asset duly bifurcating the above college, hostel and residence with separate internal compound walls and gates.
3. There are 11 no's Non-domestic & Commercial in the name of above institution and utilizing for the following purposes.

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4. The premises is having separate identity but the compound wall was constructed at time of starting itself to safe guard the property and in view of the instructions is intended for women education.

## **ORDER**

The Respondents are hereby directed that since the premises as mentioned in A,B,C,D of para3 above are having separate identities , the request of the Complainant as requested in Para.No.4 of their complaint is to be completed immediately and compliance reported within 10 days from the date of receipt of this order.

The case is allowed and disposed off accordingly.

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4<sup>th</sup> Floor, Ashoka Chambers, Opposite to MLA Quarters ,Adarsh Nagar,Hyderabad-500063**, within 30 days from the date of receipt of this order.

Signed on this, the 25<sup>th</sup> day of May 2015.

Sd/-  
**Member(Legal)**

Sd/-  
**Member(Accounts)**

Sd/-  
**Chairperson**

**True Copy**

**Chairperson**

To  
The Complainant  
The Respondents  
Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.