

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 30th day of April, 2015

In C.G.No:217/ 2014-15/Krishna Circle

Present

Sri P.Venkateswara Prasad
Sri A.Sreenivasula Reddy
Sri T. Rajeswara Rao

Chairperson
Member (Accounts)
Member (Legal)

Between

Sri K S K Vara Prasad Rao
S/o Venkateshwara Rao
D.No:5-178
Poranki
Poranki – Post Office
Penamuluru
Krishna – Dist
521137

Complainant

And

1.Assistant Accounts Officer/Kanuru
2.Assistant Engineer/Penamuluru
3. Assistant Divisional Engineer/ Kanuru

Respondents

Sri.K S K Vara Prasad Rao S/o Venkateshwara Rao is a resident of D.No:5-178, Poranki , Poranki – Post Office, Penamuluru Mandal ,Krishna – Dist. herein called the complainant, in his complaint dt:25.02.2015 filed in the Forum on dt:25.02.2015 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E. Act 2003 has stated that:

CG.NO:217/2014-15/VIJAYAWADA CIRCLE

1. He is the D.No:5-178, Poranki , Poranki – Post Office , Penamuluru Mandal , Krishna- Dist .
2. He is domestic consumer with Sc.No's:652130400338 & 6521304005993.
3. He wants to dispatch the bills in his presence because without his permission theft may occur, the tenants who are residing may vacate without paying the bills and short circuit may occur and power loss may occur.

Notices were served upon the respondents duly enclosing a copy of complaint.

The respondent-1 i.e. the Assistant Accounts Officer /ERO/Kanuru in his written submission dt:10.03.2015, received in this office on dt:18.03.2015 stated that:

1. The consumer complaint /request against his Sc.No's: 652130400338 & 6521304005993 which occupied by the tenants as per consumer complaint the following issues are bringing to the notice for kind perusal.
2. Generally the spot billing boys are delivered/handover the CC bills in the premises of consumers where the meter is available against the above service numbers.
3. There are no CC Charges dues against the above SC No.s to the end of 2/2015.
4. One year account copy of the above services is herewith enclosed for perusal of Consumer Name, Category ,Consumption Pattern, Billing pattern & Payment details etc.,.
5. As per ERO/records there are no theft cases against the above Sc.No.s.

Findings of the Forum:

1. The Complainant expressed his apprehensions that the Tenant may vacate the house , may indulge in theft of energy and may cause short circuit etc.He has also requested to deliver the bills to him.
2. The Respondents have categorically stated that since bills are being prepared at the spot of service, they are being served at the service location only and there are no CC

Charges outstanding against the services referred by the Complainant. The Respondent also clearly stated that no theft case was booked as per the records.

ORDER

The petition of the Complainant does not fall under the purview of the Forum and hence the case is disallowed.

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, 1st Floor, 33/11KV Sub-Station, Hyderabad Boat Club Lane, Lumbini Park, Hyderabad-500063**, within 30 days from the date of receipt of this order.

Signed on this, the 30th day of April 2015.

Sd/-
Member(Legal)

Sd/-
Member(Accounts)

Sd/-
Chairperson

True Copy

Chairperson

To
The Complainant
The Respondents
Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.