

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 5th day of June 2015

In C.G.No:215/ 2014-15/Vijayawada Circle

Present

Sri P.Venkateswara Prasad
Sri A.Sreenivasula Reddy
Sri T. Rajeswara Rao

Chairperson
Member (Accounts)
Member (Legal)

Between

Sri. Gurram Narasimha Rao
C/o Ramanunjayya
D.No:3-18
Kanuru
Kanuru- Post Office
Penamalur
Krishna – Dist
520007

Complainant

And

1. Assistant Accounts Officer/Kanuru
2. Assistant Engineer /Kanuru
3. Assistant Divisional Engineer/Kanuru

Respondents

Sri Gurram Narasimha Rao C/o Ramanunjayya is a resident of D.No:3-18,Kanuru village ,Kanuru – Post Office, Penamalur – Mandal, Krishna – Dist, herein called the complainant, in his complaint dt:25.02.2015 filed in the Forum on dt:25.02.2015 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E. Act 2003 has stated that:

1. He is a resident of D.No:3-18,Kanuru village ,Kanuru – Post Office, Penamalur – Mandal ,Krishna _Dist.

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2. He had Agricultural land in his village and with Agricultural Service No:6521265010332 and he has been utilizing for Agriculture purpose only.
3. He has requested to change the category of the his service from Paid to Free category service.
4. So kindly do justice.

Notices were served upon the respondents duly enclosing a copy of complaint.

The respondent-1 i.e. the Assistant Accounts Officer /ERO/APSPDCL/Kanuru in his written submission dt:10.03.2015, received in this office on dt:18.03.2015 stated that:

1. The consumer complaint/request against his Agriculture service no:6521265010332 as per ERO records the above service was billing under Cat-V of sub cat.,18(Non-DSM,Dry Land ,&Connections>3).
2. One year account copy of the above services is herewith enclosed for perusal of Consumer name, Category, Consumption pattern, Billing pattern &Payment details.
3. Proposals have to be received for change of Sub Category of the above service from Additional Assistant Engineer, Operation, Kanuru through Assistant Divisional Engineer, Operation ,Kanuru duly satisfying the terms and conditions of the supply and the same has to be approved by the Divisional Engineer, Operation ,Gunadala, also., So far such proposals are not received till to date.

The respondent-3 i.e. the Assistant Divisional Engineer /Operation /APSPDCL/ Kanuru in his written submission dt:27.03.2015, received in this office on dt:02.04.2015 stated that:

1. The consumer has represented to change his Agricultural service no:6521265010332,Kanuru from paid category to free category .

2. After inspecting the service in the fields by AE/O/Kanuru, the consumer was asked vide letter dated 03.03.2015, to maintain DSM measures and to submit other details.
3. On 23.03.2015, the consumer has submitted the details that he is maintaining DSM measures and also that he is having below 2 ½ Acres only.
4. Vide letter dated 25.03.2015, the Assistant Accounts Officer/ERO/Kanuru was requested to change the Agricultural service no:6521265010332,kanuru from paid category to free category.

Further The respondent-1 i.e. the Assistant Accounts Officer /ERO/APSPDCL/Kanuru in his written submission dt:16.04.2015, received in this office on dt:20.04.2015 stated that:

1. The Assistant Divisional Engineer/Operation/Kanuru has addressed a letter to this office wherein he was informed that the Agricultural Sc.No:6521265010332 has been inspected by the Additional Assistant Engineer/Operation/Kanuru and also obtained necessary information from the consumer to change the sub-category of his Agricultural service from paid to free.
2. Further ,the Assistant Divisional Engineer/Operation/Kanuru has also requested to change the sub category of the above said Agricultural service from paid to free and the same was effected to the Master in the month of 3/2015 and the copy of the same is here with submitted for perusal.

Findings of the Forum:

1. During the Vidyuth Adalath conducted at ERO,Gunadala on 25.02.2015,Sri G,Narasimha Rao of Kanuru has filed a complaint before the Forum and stated that he is having one No.Agricultural Service connection bearing no 6521265010332 and cultivating the land of 44 ½ cents and hence requested to convert the service from

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paying to free category. He has also confirmed that he has provided adequate capacitors and meter is also available to the service.

2. After receipt of notice from the Forum, the Respondents have taken necessary steps and finally after getting the facts confirmed by inspecting the service, have effected the change category from paying to free category.

ORDER

Since the grievance of the complainant for conversion of paid Agricultural service in to free Agriculture category has been effected by the Respondents, the case is disposed off accordingly.

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4th Floor, Ashoka Chambers, Opposite to MLA Quarters ,Adarsh Nagar,Hyderabad-500063**, within 30 days from the date of receipt of this order.

Signed on this, the 5th day of June 2015.

Sd/-
Member(Legal)

Sd/-
Member(Accounts)

Sd/-
Chairperson

True Copy

Chairperson

To
The Complainant
The Respondents
Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.