

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 28th day of May 2015

In C.G.No:185/ 2014-15/Vijayawada Circle

Present

Sri P.Venkateswara Prasad
Sri A.Sreenivasula Reddy
Sri T. Rajeswara Rao

Chairperson
Member (Accounts)
Member (Legal)

Between

Sri Sreenivasa Rao Ankaraju
D.No:21-11/13-2/2 Station Road
Madhuranagar
Vijayawada City- Post Office
Vijayawada City
Krishna – Dist
5200011

Complainant

And

1.Assistant Accounts Officer/ Town 1 /Vijayawada
2.Assistant Engineer/Operation/Madhuranagar
3.Assistant Divisional Engineer/Operation/Town/Vijayawada
4.Assistant Divisional Engineer/CSC/Vijayawada
5.Divisional Engineer/Operation/Vijayawada

Respondents

Sri Sreenivasa Rao Ankaraju is a resident of D.No:21-11/13-2/2 Station Road ,Madhuranagar ,Vijayawada city ,Krishna – Dist ,herein called the complainant, in his complaint dt:03-011-2014 filed in the Forum on dt: 03-11-2014 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E. Act 2003 has stated that:

1. He is resident of D.No:21-11/13-2/2 Station Road ,Madhuranagar ,Vijayawada city ,Krishna – Dist .
2. His mother was expired on 18.09.2014 @ 08.45 AM .He came to Me-Seva Centers for 5 to 6 times for getting title transfer.

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3. The call centres also unable to give proper information not even application form and he had downloaded the title transfer application form.
4. Hence he is requesting title transfer from his mother Mahalakshamma .Ankaraju w/o Krishna Moorthy.Ankaraju(late) to Sreenivas Rao .Ankaraju immediately without any further delay .he may expect the next month bill on his name.
5. Kindly take necessary action at the earliest.

Notices were served upon the respondents duly enclosing a copy of complaint.

The respondent-4 i.e. the Assistant Divisional Engineer/CSC/Vijayawada in his written submission dt:05.03.2015, received in this office on dt:11.03.2015 stated that:

1. The documents were verified and noted that it is not possible to change Title from his mother Ankaraju.Maha lakshamma to her son A.Srinivasa Rao due to un-registered will and also not changed house tax his mother to his name.
2. Hence it will not possible to change Title Transfer and the same was intimated to the consumer and satisfied at that time.

The respondent-1 i.e. the Additional Assistant Engineer/Operation/Maduranagar in his written submission dt:09.04.2015, received in this office on dt:15.04.2015 stated that:

1. The consumer Sri Ankaraju Srinivasa Rao in respect of Sc.No:64236-26-098256 did not come to this office before filing a complaint in CGRF/APSPDCL,Tirupati for getting the Title Transfer of the above service from Sri Ankaraju Mahalakshamma to Sri Ankaraju Srinivasa Rao.
2. However after receipt of the order from the Hon'ble Chairperson of APSPDCL ,Tirupati the consumer was advised to approach the customer service center/Vijayawada for submission of Title Transfer application Form.
3. But after verification of concerned documents in CSC/VJA, it was found that the Title Transfer could not be effected as the consumer has produced unregistered "will" and a house tax demand notice existing in the name of Smt.Ankaraju Mahalakshamma(Title transferor) only. The same was submitted to Hon'ble Chairperson/CGRF/APSPDCL/Tirupati by Assistant Divisional Engineer/CSC/Vijayawada in the Lr.Date 05.03.2015.

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Findings of the Forum:

1. Sri Sreenivasa Ankaraju of Vijayawada has filed a petition before the Forum requesting to change the name of domestic service no 6423626098256 from his mother name to his name since his mother was expired .He has not submitted any valid documentary evidence as to he is the legal heir of the said property wherein the service was released.
2. The Respondent 2 ,3 and 4 in their submissions have stated that they could not effect the title transfer in the name of the Complainant due to non furnishing of registered will and documents.

ORDER

The Complainant is advised to produce valid documentary evidence as to his entitlement of the property of his mother in his favour to the ADE/CSC/Vijayawada so as to enable him to effect the Title transfer. Seeking name transfer without furnishing documentary evidence for the entitlement of the property is not in accordance with any law. Hence the case is disallowed accordingly.

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman , Andhra Pradesh ,Flat No:401 ,4th Floor, Ashoka Chambers, Opposite to MLA Quarters ,Adarsh Nagar,Hyderabad-500063**, within 30 days from the date of receipt of this order.

Signed on this, the 28th day of May 2015.

Sd/-
Member(Legal)

Sd/-
Member(Accounts)

Sd/-
Chairperson

True Copy

Chairperson

To
The Complainant
The Respondents
Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

