



1. He is a resident of Kathivaripalle village, Malepadu post , Madanapalle –Post Office, Chittoor-Dist.
2. He is having Agricultural service with A.Sc.no:5211612002544 .He deposited the amount for Transformer on 05.06.2014 but till now the Transformer is not erected.
3. So kindly issue the orders for the erection of Transformer.

Notices were served upon the respondents duly enclosing a copy of complaint.

**The respondent-1 i.e.,The Additional Assistant Engineer/West Section/Madanapalle., in his written submission dt:15.04.2015, received in this office on dt:20.04.2015 stated that:**

1. Sri A.Venkataramana,S/o A.Ganganna,kathivaripalle,H/o Malepadu has regularized additional load of 10.0HP against Asc.No.2403 of Avulapalle village,H/o.Malepadu in West section,Madanapalle on 5<sup>th</sup> July 2014.
2. After realization of additional load from the above said consumer the estimate was sanctioned in respect of erection of 3- Phase 16KVA Distribution Transformer at Avulapalle village ,H/o,Malepadu in West section,Madanapalle vide sanction No.SDR/MPL/IMP No.452/14-15,dated 31.03.2015 of DE/O/Madanapalle.
3. After sanctioning of estimate the work was taken up & completed by erecting 3-Phase 16KVA Distribution Transformer to Asc.No.2403 of Avulapalle village,H/o. Malepadu in West section, Madanapalle on 15.04.2015.

**The respondent-2 i.e., The Assistant Divisional Engineer/Operation/Town Madanapalle in his written submission dt:15.03.2015, received in this office on dt:26.03.2015 stated that:**

1. A.Venkata Ramana S/o A.Ganganna at Kathivaripalle H/o Malepadu has filed LT application for 10HP additional load to his borewell situated at SF.No.712-3

of Avulapalle village and distribution and has paid development charges and SD charges vide PR No.07066 dt :05.07.2014. the original PR s not over to section office Based on the additional load application estimate is prepared and submitted to higher authorities for sanction.

**Further The respondent-2 i.e., The Assistant Divisional Engineer/Operation/Town Madanapalle in his written submission dt:13.04.2015, received in this office on dt:20.04.2015 stated that:**

1. Sri A.Venkataramana,S/o A.Ganganna,kathivaripalle,H/o Malepadu has regularized additional load of 10.0HP against Asc.No.2403 of Avulapalle village,H/o.Malepadu in West section,Madanapalle on 5<sup>th</sup> July 2014.
2. After realization of additional load from the above said consumer the estimate was sanctioned in respect of erection of 3- Phase 16KVA Distribution Transformer at Avulapalle village ,H/o,Malepadu in West section,Madanapalle vide Lr.No.ADE/O/MPL/D.No.460/2015,dated 25.03.2015 and the same was sanctioned by the Division Office vide sanction No.SDR/MPL/IMP No.452/14-15,dated 31.03.2015 of DE/O/Madanapalle.
3. The Addl.Asst.Engineer/West/Madanapalle has stated that the work was taken up & completed by erecting 3-Phase 16KVA Distribution Transformer to Asc.No.2403 of Avulapalle village,H/o. Malepadu in West section, Madanapalle on 15.04.2015.

**The respondent-3 i.e., The Divisional Engineer/Operation/ Madanapalle in his written submission dt:21.04.2015, received in this office on dt:23.04.2015 stated that:**

- 1 Sri A.Venkataramana,S/o A.Ganganna,kathivaripalle,H/o Malepadu has regularized additional load of 10.0HP against Asc.No.2403 of Avulapalle village,H/o.Malepadu in West section,Madanapalle on 5<sup>th</sup> July 2014.

- 2 After realization of additional load from the above said consumer the estimate was sanctioned in respect of erection of “ 3- Phase 16KVA Distribution Transformer at Avulapalle village ,H/o,Malepadu in West section,Madanapalle” vide Lr.No.ADE/O/MPL/D.No.460/2015,dated 25.03.2015 and the same was sanctioned by the Divisional Engineer/Operation/Madanapalle vide sanction No.SDR/MPL/IMP No.452/14-15,dated 31.03.2015 of DE/O/Madanapalle.
- 3 The work was taken up & completed by erecting 3-Phase 16KVA Distribution Transformer to Asc.No.2403 of Avulapalle village,H/o. Malepadu in West section, Madanapalle on 15.04.2015.

### **Findings of the Forum**

1. Sri A.Venkataramana of Kathivaripalle has lodged a complaint before the Forum on 12.03.2015 during the Vidyuth Adalath conducted at Madanapalle stating that even though he has paid the development Charges and SD Charges for additional load of 10.0 Hp against his Agriculture service, the DTR is not yet erected and requested for orders.
2. The Respondent No 2 in his submission dated 15.03.2015 has stated that the Complainant has not handed over the original PR's ,at section office and they proposed the estimate based on the additional load application and submitted the same to the higher authorities for sanction. The statement of the Respondent is not tenable since the complainant has paid the Development charges and SD Charges as per the Additional load notice issued by them only. It is the primary responsibility of the Respondents to obtain the payment details on daily basis and have to act accordingly.
3. Finally the Respondents in their further submissions have stated that they have erected the Additional Distribution Transformer on 15.04.2015,the complaint

also in his letter dated 16.04.2015 addressed to the Respondent No 1 has admitted that the Respondents have erected the Distribution Transformer and expressed his thanks for the same.

**ORDER**

Since the grievance of the Complainant to erect the Additional Transformer was completed to the satisfaction of the Complainant by the Respondents, the case is disposed off accordingly.

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4<sup>th</sup> Floor, Ashoka Chambers, Opposite to MLA Quarters ,Adarsh Nagar,Hyderabad-500063**, within 30 days from the date of receipt of this order.

Signed on this, the 25<sup>th</sup> day of May 2015.

Sd/-  
**Member(Legal)**

Sd/-  
**Member(Accounts)**

Sd/-  
**Chairperson**

**True Copy**

**Chairperson**

To  
The Complainant  
The Respondents  
Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.