BEFORE THE FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 21st day of May, 2015

In C.G.No:227 2014-15/Tirupati Circle

Present

Sri P.Venkateswara Prasad Sri A.Sreenivasula Reddy Sri T. Rajeswara Rao Chairperson Member (Accounts) Member (Legal)

Between

Sri Shaik Syed Saheb & Others S/o Shaik Bodu Saheb Reddeppa Colony Opp:Current Office CTM Road Madanapalli – Post Office Madanapalli Chittoor - Dist 517325 Complainant

And

- 1. Assistant Engineer / East Madanapalle
- 2...Assistant Divisional Engineer/Town Madanapalle
- 3. Divisional Engineer/Madanapalle

Respondents

Sri Shaik Syed Saheb C/o Shaik Bodu Saheb and others are resident of Reddeppa Naidu Colony Ext, Opp;Current Office,CTM Road Madanapalle –Post Office,Madanapalle, Chittoor – Dist. herein called the complainants, in their complaint dt:12.03.2015 filed in the Forum on dt:12.03.2015 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E. Act 2003 has stated that:

- They are resident of Reddeppa Naidu Colony Ext, Opp; Current Office , CTM
 Road Madanapalle –Post Office, Madanapalle , Chittoor Dist .
- 2. In decades ago, one H.T.Line (Electrical Line) was laid and now in and around the area was developed with No.of Houses and became a colony namely Reddeppa Naidu Colony extension where leading so many families.
- 3. Now the said one H.T lines passing through the Residents Houses just over 1 to 2 feet above distance and which may cause lives of us at any moment.
- 4. Hence it is requested that kindly inspect the location and necessary steps may please be taken to avoid any Fatal or Non-Fatal injuries, immediately.

Notices were served upon the respondents duly enclosing a copy of complaint.

The respondent-1,2 and 3.,i.e The Additional Assistant Engineer/Distribution East/Madanapalle, Assistant Divisional Engineer /Town/Madanapalle, Divisional Engineer/Operation /Madanapalle in their written submission dt:23.03.2015 which are similar received in this office on dt:26.03.2015 stated that:

- 1. The complainant of Shaik syed Saheb C/o Shaik Bodu Saheb residing at Reddeppa Naidu colony of opposite to power house Madanapalle it is the true that 1 No 33 KV line (33/11 KV Madanapalle SS to 33/11 KV BasinaKonda SS) is passing through the Reddeppa Naidu Colony extension. The line was erected approximately 40years back later of some new houses constructed in the above said colony.
- 2. It is not true that the above HT line is having 1 to 2 feet distance from the houses which was raised by the complainant. He has personally inspected the above locations on 13.03.2015 and found that sufficient line clearance is available at above said locations pointed out by the complainant. Further it is informed that all poles are in good condition, no leanings of poles is observed in the above location.

3. Further it is informed that the department is ready to shift the above line, if the complainant/any other persons of that colony is willing to pay the necessary charges as per the estimate cost to department.

Findings of the Forum:

- 1. During the Vidyuth Adalath conducted at Madanapalle on 12.03.2015 Sri Syed Shaheb and several others in the name and style called the Owner's Association ,RR Naidu colony Extension Opposite to Current office Madanapalle have filed a petition before the Forum and have requested to inspect the location and take necessary steps to avoid fatal or non fatal injuries.
- 2. The Respondents in their submission have stated that Respondent 1 and Respondent 2 have inspected the location on 13.03.2015 and found sufficient clearance of line is available and also confirmed the health of the poles are also in good condition.
- 3. The Respondents have also categorically stated that there are no leaning poles observed at the location under question.
- 4. The Respondents have further expressed their readiness to shift the 33 KV line subject to condition to furnish willingness of the complainants to pay the requisite shifting shifting charges as per the departmental procedure in vogue.

ORDER

On perusal of the above facts, it is opined that the Respondents are ensuring proper safety measures and confirming the healthiness of poles and lines .It is open to the Complainants to opt for shifting of line by paying requisite charges since the complainants themselves have committed in their application that the colony extension was developed in recent years whereas the lines were laid decades ago.

Hence the Complainants are advised to register an application with the Respondents for shifting of the lines in question duly giving their willingness to pay the requisite shifting charges also in accordance with clause 5.2.4 of General Terms and conditions of Supply as approved by the APERC if they require.

Accordingly the case is allowed and disposed off.

If aggrieved by this order, the complainant may represent to the Vidyut Ombudsman, Andhra Pradesh, Flat No:401,4th Floor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063, within 30 days from the date of receipt of this order.

Signed on this, the 21st day of May 2015.

Sd/- Sd/- Sd/Member(Legal) Member(Accounts) Chairperson

True Copy

Chairperson

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.