

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 31st day of March 2015

In C.G.No:220/ 2014-15/Tirupati Circle

Present

Sri P.Venkateswara Prasad
Sri A.Sreenivasula Reddy
Sri T. Rajeswara Rao

Chairperson
Member (Accounts)
Member (Legal)

Between

Sri K.Subramanyam
S/o Late K.Ramaswamy
Sadasivapuram - Village
Kandada – Post Office
Yerpedu Mandal
Prakasam - Dist

Complainant

AND

1.Assistant Engineer /Papanaidupeta
2.Assistant Divisional Engineer/Srikalahasthi Rural
3.Divisional Engineer/Tirupati Rural
4.Superintending Engineer/Tirupati.

Respondents

Sri K.Subramanyam S/o Late K.Ramaswamy is a resident of Sadasivapuram village , Kandada – Post Office,Yerpedu Mandal,Chittoor - Dist. herein called the complainant, In his complaint dt: 05-03-2015 filed in the Forum on dt: 05-03-2015 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E.Act 2003 has stated that:

1. He is a resident of Sadasivapuram village, Kandada Post Office ,Yerpedu Mandal,Chittoor –Dist.
2. He has paid deposits for Agricultural Service connection on :22.02.2007.
3. He got the Agricultural Service connection but not received the Service No for his connection.
4. He requested several times to Assistant Engineer /O/Papanaidupeta but there is no response.

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5. He lodged a complaint in the Forum for sanctioning of Service No.

Notices were served upon the respondents duly enclosing a copy of complaint.

The respondent-I & II & III i.e. the Assistant Engineer /Papanaidupeta, Assistant Divisional Engineer /Srikalahasti Rural and Divisional Engineer/Tirupati Rural in their combined written submission dt: 16.03.2015, received in this office on dt:18.03.2015 stated that:

1. They submit that Sri K.Subramanyam has been paid deposits for Agricultural Service connection on :22.02.2007.
2. It is submit that during the execution of HVDS work the LT line work also completed to Sri K.Subramanayam.
3. Further it is submit that by over sight the service number is not declared at that time, now the service is released with service number:5433518000550.

Findings of the Forum:

1. Sri K.Subramanyam of Sadasivapuram village, Kandada Post Office ,Yerpedu Mandal has lodged a complaint in this Forum in person on 05.03.2015.
2. In his complaint the complainant has stated that though he has paid development charges ,SD Charges on 22.02.2007, the Respondents have not declared Agricultural Service to his borewell.
3. On receipt of notice from the Forum , the Respondents have responded quickly and released an Agricultural service bearing no:5433518000550.
4. The consumer in person has approached the Forum on 18.03.2015 and expressed his gratitude for the justice done to him.

In view of the above, the Forum has passed following order.

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ORDER

Since the grievance of the Complainant has been resolved by the Respondents within 10 days of receipt of the notice from the Forum, the case is allowed and disposed off accordingly.

The case is allowed and disposed off accordingly. If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, 1st Floor, 33/11KV Sub-Station, Hyderabad Boat Club Lane, Lumbini Park, Hyderabad-500063**, within 30 days from the date of receipt of this order.

Signed on this, the 31st day of March, 2015.

Sd/-
Member(Legal)

Sd/-
Member(Accounts)

Sd/-
Chairperson

True Copy

Chairperson

To
The Complainant
The Respondents
Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

