

**BEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

**On this the 30<sup>th</sup> day of May, 2015**

**In C.G.No:143/2014-15/Tirupati Circle**

***Present***

***Sri P.Venkateswara Prasad***  
***Sri A.Sreenivasula Reddy***  
***Sri T. Rajeswara Rao***

***Chairperson***  
***Member (Accounts)***  
***Member (Legal)***

***Between***

Sri.A.Raghunadh Reddy  
S/o Venkataramana  
Bommakapalli village,  
Thummarakunta Post,  
Peddatippasamudram Mandal,  
Chittoor-Dist-517391

Complainant

***And***

1. Assistant Engineer/Operation/Peddatippasamudram  
2. Assistant Divisional Engineer/Operation/Mulakalacheruvu  
3. Divisional Engineer/ Operation/Madanapalli  
4. Superintending Engineer/Operation/Tirupati

Respondents

\*\*\*

Sri.A.Raghunadh Reddy, S/o Venkataramana resident of Bommakapalli village, Thummarakunta Post, Peddatippasamudram Mandal, Chittoor-Dist-517391 herein called the complainant, in his complaint dt:19-09-2014 filed in the Forum on dt:19-09-2014 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E. Act 2003 has stated that:

1. He is a resident of Bommakapalle village, PTM mandal ,Chittoor –Dist .
2. He has got Agricultural land in survey no:1381-3 of Thummarakunta village .
3. He has got Agriculture service connection in his name .He had plenty of water in his borewell.

*C.G.No:143/2014-15/Tirupati Circle*

4. The farmers namely Sri .Sivala Venkataramana S/o Nanji Reddy and Sri Sivala Venkataramana S/o Venkatappa have jointly drilled a new bore, one and half month back nearby 30meters to his borewell
5. After drilling the bore, his mother has complained to the Tahasildar ,PTM,on 30.07.2014.On receiving the complaint the Mandal Revenue Inspector and VRO have inspected the location and confirmed that Sri S.Venkataramana S/o Nanji Reddy has violating 'WALTA' act and requested not to give certificate for getting electrical service to him .
6. He has stated that the lineman Sri Upendra has taken Rs10,000/- from the Sivala Venkataramana S/o Nanji Reddy and Sivala Venkata ramana S/o Venkatappa for utilizing unauthorized power supply to their borewells by using 800 meters cable wire with effect from 13.09.2014.Resulted there is no water in his borewell.
7. So kindly take necessary actions on the Sri Sivala Venkataramana S/o Nanji Reddy and Sri Sivala Venkataramana S/o Venkatappa and the lineman Sri Upendra and do Justice.

Notices were served upon the respondents duly enclosing a copy of complaint.

**The respondents-1, 2, 3 and 4 i.e. the Assistant Engineer/Operation/ Peddatippasamudram the Assistant Divisional Engineer/Operation/Mulakalacheruvu , the Divisional Engineer/ Operation/Madanapalli and the Superintending Engineer/Operation/Tirupati in their separate written submissions which are similar dt:NIL, received in this office on dt:27-9-2014 and 28-09-2014 stated that:**

1. The location mentioned in the complaint of Sri. A.Raghunadh S/o Venkataramana of Bommakapalle village in PTM mandal was inspected on 18-09-2014, soon after receiving the copy of complaint and found that Sri. Sivala Venkataramana, S/o Nanji Reddy and Sri. Sivala Venkataramana S/o Venkatappa have jointly drilled a new bore 1<sub>1/2</sub> month back in front of S.Venkataramana, S/o Nanji Reddy house. This bore is very nearer i.e. less than 30 mtrs, to the bore of Sri. A.Raghunadh S/o Venkataramana, the complainant. Soon after drilling of bore the mother of Sri. A.Raghunadh has complained to the

Tahasildar, PTM, that Sri S.Venkataramana S/o Nanji Reddy has drilled a bore by violating 'WALTA' act and requested not to give certificate for getting electrical connection to the bore. The Tahasildar has not given any certificate for getting electrical service to the bore of Sri. S.Venkataramana S/o Nanji Reddy.

2. Hence Sri. S.Venkataramana S/o Nanji Reddy and Sri. S.Venkataramana S/o Venkatappa have jointly purchased AB Cable at Ananthapur town for a distance of 800 Mtrs and unauthorisldy stringed on departmental poles and connected to the transformer, Where Sri. Nanjappa existing SC No. 229 of Tummarakunta distribution is existing as the existing ASC No. 229 of Thummarakunta is not utilizing due to dried up of bore. The consumer Sri. S.Venkataramana S/o Nanji Reddy a has claimed that he is utilizing the SC.No: 229 of Tummaarakunta existing his father's name at new bore well. He is unauthorisedly utilizing supply without intimating to the local Jr. Line Man, Line Inspector or Assistant Engineer. The connected AB Cable was disconnected on 18-09-2014 and one span of AB Cable i.e. 50 Mtrs cable seized and kept at section office. The consumer's are refused to give the remaining service wire i.e. AB Cable. The service wire was disconnected in the presence of the complainant Sri. A.Raghunadh. Sri. A.Raghunadh has given statement for disconnection of wire. Enquired about the Jr. Line Man Sri. K.Upendra Babu, JLM / Thummarakunta for taking money for giving supply to the bore well of Sri. S.Venkataramana and he stated that he did not know about the connections taken by Sri. S.Venkataramana for his bore well and he denied the allegation of taking the amount as bribe. Sri. S.Venkataramana S/o Nanji Reddy and Sri. S.Venkataramana S/o Venkatappa have jointly given the statement that they are taking connections to their bore without consulting the departmental staff and they are taking connection with private electrician and also they stated that they have not given any type of amount to Sri. K.Upendra Babu, JLM / Thummarakunta.
3. Hence it is once again submitted that the service wire connected to new bore unauthorisldy by Sri. S.Venkataramana S/o Nanji Reddy was disconnected on 18-09-2014. This is for favour of information and further action please.

As per the request of the complainant to conduct personal hearing ,notices have been sent to all the Respondents and the Complainant on 20.05.2015 to attend the Personal Hearing on 25.05.2015 along with necessary relevant documents/records.

**On 25.05.2015 Personal Hearing held at CGRF Office/Tirupati ,the Complainant and Respondents i.e., AE/PTM,ADE/Madanapalle ,DE/Madanapalle are attended in the presence of Chairman & Members Of CGRF/APSPDCL/TPT :**

*The Complainant Sri A.Raghunadh has stated that:*

1. He got agricultural service connection by VRO certificate by enclosing passbook copy (dugged borewell on 3/2014),.Sri Sivala VenkataRamana S/o Nanji Reddy and Sivala VenkataRamana S/o Venkatappa dugged borewell in July 2014 within the distance of 30 meters nearer to his borewell without any official orders.After that he met Tahsildar and given a Representation till now there is no reply from him

*Respondent:1 Surendar Naik ,AE/O/PTM :*

1. He stated that the Tahsildar has not given any instructions over phone or by oral.The service connection was disconnected as per the complaint made by Sri Raghunadh
2. The Mandal Revenue Inspector/PTM has given the sanctioned letter for agriculture connection to Sri Sivala Venkataramana on 29.09.2014. for new Agriculture Connection registered on 29.09.2014. As per Demand Notice he has paid the amount on 29.09.2014 and service released with no 1453 on 15.05.2015.

Sri Nagraja Reddy on behalf of Sri Raghunadh said that Mandal Revenue Inspector is not competent to issue the certificate but either the VRO or Tahsildar are the competent authority to issue the certificates.

The Respondents at this juncture have intervened and clarified that Mandal Revenue Inspector is the superior officer to the VRO and there are several instances in which Agricultural services have been released based on the certification of Mandal Revenue Inspector. They have also shown a documentary evidence revealing that the Complainant himself has got one Agricultural connection released on the certificate of Mandal Revenue Inspector.

**Findings of the Forum:**

1. As could be seen from the entire records it is understood that the complainant is having same sort of disputes with his apponents and he want to utilize the Forum to meet his ends. The very issue of certification by Mandal Revenue Inspector for release of Agricultural service as pointed out by the complainant does not stand for consideration since he himself has got one Agricultural Service based on the certificate issued by the MRI.
2. As far as the WALTA act is considered, the complainant might have obtained necessary orders from the Revenue Department.

**ORDER**

In the circumstances explained above the Complainant is advised to approach the appropriate Revenue authority for implementation of the WALTA act and get necessary orders as to the legality of the borewell digged by Sri Sivala Venkataramana S/o Nanji Reddy and Sri Sivala Venkat Ramana S/o Venkatappa.

Accordingly the case is disallowed.

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4<sup>th</sup> Floor, Ashoka Chambers, Opposite to MLA Quarters ,Adarsh Nagar,Hyderabad-500063**, within 30 days from the date of receipt of this order.

Signed on this, the 30<sup>th</sup> day of May 2015.

Sd/-  
**Member(Legal)**

Sd/-  
**Member(Accounts)**

Sd/-  
**Chairperson**

**True Copy**

**Chairperson**

To  
The Complainant  
The Respondents  
Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

