

**BEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

**On this the 31<sup>st</sup> day of March 2015**

**In C.G.No:141/2014-15/Tirupati Circle**

***Present***

***Sri P.Venkateswara Prasad***  
***Sri A.Sreenivasula Reddy***  
***Sri T. Rajeswara Rao***

***Chairperson***  
***Member (Accounts)***  
***Member (Legal)***

***Between***

SriM.Sreenivasulu  
S/o N.P.Errappa Setty  
DNo:14-530,  
Kuppam Village, Post and Mandal,  
Chittoor-Dist-517425

Complainant

***And***

1. Assistant Engineer/Rural Section/RESCO/Kuppam  
2. Assistant Divisional Engineer/Operation/Kuppam  
3. Managing Director/RESCO/Kuppam

Respondents

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Sri.M.Sreenivasulu S/o N.P.Errappa Setty Dr.No.14-530 Kuppam village ,Kuppam mandal, Chittoor-Dist-517391 herein called the complainant, in his complaint dt:19-09-2014 filed in the Forum on dt:19-09-2014 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E. Act 2003 has stated that:

1. He is a resident of Kuppam village, Kuppam Mandal ,Chittoor – Dist.
2. He got lands in Bairaganipalli village in Survey No: 150/12 A and he had borewell in 2000 and in 2005 he digged more deep for water and in 2010 he repaired borewell and applied for Service connecton.

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3. He paid deposit amount on 29.1.2010 and received receipt for service connection.

But he has not received service connection.

4. He filed a case in Hon'ble AP High Court with Writ Petition No:6830 and got Orders in favour of him in 2010 .

5. He got borewell before the Walta Act. He filed case in Senior Civil Judge Court,Chittoor with O.S.No: 44/2010.

6. He received Injunction Orders I.A.No:102/10.

7. He received Orders from the Senior civil Judge on 31.01.2014 that he had borewell on 2000.

8. So kindly sanction Service connection.

Notices were served upon the respondents duly enclosing a copy of complaint.

**The respondent-1 i.e. the Assistant Engineer/Rural Section/RESCO/Kuppam in his written submission dt:29-09-2014, received in this office on dt:04-10-2014 stated that:**

1. Sri N.Srinivasulu S/o N.P.Errappa Setty of Kuppam has approached the office seeking the electric service connection to his borewell located at S.F.No:150/12A. An estimate was sanctioned for release of AGL service with connected load of 7.5 HP and the consumer paid the deposits on 29-01-2010.
2. Sri. B.Kannan S/o Buseppa, who is the neighbor former for the complainant raised the objection and issued the legal notice to the MD/RESCO and MRO/Kuppam not to release the power supply to the complainant stating that the complainant has violated the WALTA ACT. And both the parties have approached the honourable HIGH COURT of Andhra Pradesh vide WP

No:9547/2010. The honourable HIGH COURT have disposed the writ petition with the direction to the Thahsildhar Kuppam for further action.

3. In response to the honourable court direction the Thahsildar kappa have conducted the open enquiry and submitted report vide Proc No:A/24/2010 Dt:24-02-2011. With the direction to the MD/KRECS/Kuppam to take action as per Electricity act and rules which ever applicable to the issue.
4. Further, Sri B.Kannan has filed an appeal before the District Collector Chittoor against the complainant and the district collector have ordered to maintain the **status QUO** on this issue vide ROC D2/13592/10 dt:15-03-2011 according to the collector's orders the service was not released.
5. After the above till to date of the conduction of CGRF i.e. 17-09-2014 neither the complainant approached the office nor any orders were received from collectors office.
6. In response to the complaint received from the Honourable court on 18-09-2014 myself along with ADE/O have proceeded to the spot and during the discussion the complainant has produced the orders received from the DISTRICT COLLECTOR in which it was stated that the appeal in which **status QUO** is awarded is disposed off with the direction to the thahsildar kappa to consider the techinal opinion and pass appropriate orders under the provisions of AP WALTA ACT 2002 and to pass orders as contemplated under the provisions of AP WALTA ACT 2002 and complete the process with in a period of eight weeks i.e. before 06/2013. But still there is no such orders were passed by the Tahsildar Kuppam
7. Now the complainant has accepted to submit the idenmnity bond through notary for release of agriculture service and submitted

8. Further the service was released on 27-09-2014.

**Findings of the Forum:**

1. Sri M.Sreenivasulu of Kuppam village has lodged a complaint in the special Vidyuth Adalath conducted by the Forum on 17.09.2014 seeking for release of Agricultural Service to the borewell.
2. During to the court dispute the Respondents have not released the service.
3. The complainant has produced the requisite orders to the Respondents by the District Collector to the Tahsildar.
4. The complainant has also submitted the Indemnity Bond through Notary for release of the Agriculture service.
5. The Respondents have released the service on 27.09.2014 and the complainant in his letter has conveyed his gratitude for having extended the supply to his borewell.

**ORDER**

The Grievance of the Complainant as to release of Agricultural Service to his bore well is concerned has been done with by the Respondents on 27.09.2014.

The case is allowed and disposed off accordingly.

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, 1<sup>st</sup> Floor, 33/11KV Sub-Station, Hyderabad Boat Club Lane, Lumbini Park, Hyderabad-500063**, within 30 days from the date of receipt of this order.

Signed on this the 31<sup>st</sup> day of March 2015.

Sd/-  
**Member(Legal)**

Sd/-  
**Member(Accounts)**

Sd/-  
**Chairperson**

**True Copy**

**Chairperson**

To  
The Complainant  
The Respondents  
Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

