

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 14th day of July 2015

In C.G.No:231/ 2014-15/Tirupati Circle

Present

Sri P.Venkateswara Prasad
Sri A.Sreenivasula Reddy
Sri T. Rajeswara Rao

Chairperson
Member (Accounts)
Member (Legal)

Between

Sri K.Sainath Nemali
C/o Krishnamurthy
D.No:17-2-5-2
Nemali Nagar
Madanapalle- Post office
Madanapalle
Chittoor – Dist
517325

Complainant

AND

1.Assistant Accounts Officer/Madanapalle
2.Assistant Engineer/East Madanapalle
3.Assistant Divisional Engineer/Town Madanapalle
4.Divisional Engineer/ Madanapalle

Respondents

Sri.K.Sainath Nemali C/o Krishnamurthy is a resident of D.No:17-2-5-2,Nemali Nagar,Madanapalle –Post Office ,Madanapalle ,Chittoor – Dist. here in called the complainant, In his complaint dt:12.03.2015 filed in the Forum on dt: 12.03.2015 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E.Act 2003 has stated that:

C.G.No:228/2014-15/Tirupati Circle

The respondent-4 i.e. the Additional Assistant Engineer /East Section/Madanapalle and the Assistant Divisional Engineer / Operation/Town/Madanapalle in their written submission dt:23.03.2015, received in this office on dt:26.03.2015 stated that:

1. The consumer of Sri K.Sainath Nemali,ASC No.17312 of East section,Madanapalle was existing under 24 hrs feeder with ALMU meter.Further this is to submit that the Chief General Manager/Operation/APSPDCL/Tirupati has issued instructions in the letter dated 31.01.2015,for convert the agriculture services existing under 24hrs feeders to Category I/Cat II etc., or converting in to side by agriculture feeder duly collecting the estimate cost from the consumer.
2. The Additional Assistant Engineer/East Section/Madanapalle was informed the above instructions to the consumer. But the above consumer was not come forward to borne the estimate cost to convert his agriculture service from 24 hrs feeder to side by agriculture service from 24 hrs feeder to side by agriculture feeder but given his consent letter to change his service from cat V to cat II. Hence the Additional Assistant Engineer/East Section /Madanapalle was proposed for change of cat V to cat II to above agriculture service No.17312 of East Madanapalle by fixing of 3 Phase High accuracy meter in place of ALMU meter and the same was transmitted to the AAO/ERO/Madanapalle letter dated 03.03.2015.

The respondent-1 i.e. the Assistant Accounts Officer / ERO/Madanapalle in his written submission dt:25.06.2015, received in this office on dt:29.06.2015 stated that:

1. It is submitted that as per the order of the Hon'ble Consumer Grievances Redressal Forum,APSPDCL,Tirupati the respective with reference C.G.No.231/2014-15 consumer of the ASC No.20120 of Town Section ,Madanapalle due to pay the CC C.G.No:228/2014-15/Tirupati Circle

Charges upto 31.3.2010 .After payment of the arrears submitting the payment particulars for favour of further action please.

Findings of the Forum: