

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 14th day of July 2015

In C.G.No:228/ 2014-15/Tirupati Circle

Present

Sri P.Venkateswara Prasad
Sri A.Sreenivasula Reddy
Sri T. Rajeswara Rao

Chairperson
Member (Accounts)
Member (Legal)

Between

Smt E.Parvathi
C/o Lakshmaiah
D.No:3-15-1-25-A-1
Shivaji Nagar
Madanapalle- Post office
Madanapalle
Chittoor – Dist
517325

Complainant

AND

1.Assistant Accounts Officer/Madanapalle
2.Assistant Engineer/Nimmanapalle
3.Assistant Divisional Engineer/Rural Madanapalle
4.Assistant Divisional Engineer/Town Madanapalle
5.Divisional Engineer/ Madanapalle

Respondents

Smt E.Parvathi C/o Lakshmaiah is a resident of D.No:3-15-1-25-A-1,Shivaji Nagar ,Madanapalle –Post Office ,Madanapalle ,Chittoor - Dist, here in called the complainant, In her complaint dt:12.03.2015 filed in the Forum on dt: 12.03.2015 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E.Act 2003 has stated that:

1. She is a resident of D.No:3-15-1-25-A-1,Shivaji Nagar ,Madanapalle –Post Office ,Madanapalle ,Chittoor - Dist,.

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2. She belongs to people's war party due to the request of the government she surrendered in the presence of Superintendent of Police, Chittoor in 1995.
3. She belongs to SC (Mala)Community and Government sanctioned 5 Acres of Land at Kollabailu Village, Madanapalle Mandal.
4. She had a borewell in her land but there is no power supply to her borewell, she requested the transfer the service connection which is in her name in Divguva Machireddypalli village ,Nimmanapalle Mandal with Sc.No:686.
5. She paid DD of Rs 3475/- (D.D.No:548651, dated 15-09-2000) and concerned A.E is given power supply to her borewell in her land. But the service no .is not transferred from Nimmanapalle to Madanapalle.
6. She has paid all the bills from 2000 to 2014, so kindly transfer the service no. to her land which is in Kollabailu village, Madanapalle Mandal .

Notices were served upon the respondents duly enclosing a copy of complaint.

The respondent-4 i.e. the Assistant Divisional Engineer / Operation/Town/Madanapalle in his written submission dt:23.03.2015, received in this office on dt:26.03.2015 stated that:

1. The Assistant Divisional Engineer, Rurals, Madanapalle has submit the report vide letter dated 23.03.15 stated that the Agriculture service No.686 of Machireddygaripalle distribution pertaining to Nimmanapalle section has no well, no DTR and lines to dismantle the service at old location. Further he stated that there is no objection dismantle the above agriculture service in Nimmanapalle section and also shift the agriculture service to Town section, Madanapalle (Old south Section)

2. Further it is submitted that the dockets like shifting estimate sanction copy and payment details are not traced out. Hence it is requested to give the time permission for one week to search the above documents.

This is for favour of information and further needful action please.

The respondent-5 i.e. the Divisional Engineer / Operation/Madanapalle in his written submission dt:23.03.2015, received in this office on dt:26.03.2015 stated that:

1. The Asst.Divisional Engineer/ Rurals/ Madanapalle has submitted report vide letter dated 19.03.2015 that the Agriculture service No. 686 of Machireddygaripalle distribution pertaining to Nimmanapalle section has no Well, no Dist. Transformer and Lines to dismantle the service at old location. Further he stated that there is no objection to dismantle above agriculture service in Nimmanapalle section and for shifting of agriculture service to Town section, Madanapalle (Old south section).
2. The Asst. Divisional Engineer/ Operation/ Madanapalle has submitted that the dockets ie., sanctioned copy of estimate for shifting of service and payment details were not traced out. Hence the Ast. Divisional Engineer/ Opn/ Madanapalle has requested time permission for one week to search the above documents please.

This is for favour of information and further needful action please.

Further The respondent-5 i.e. the Divisional Engineer / Operation/Madanapalle in his written submission dt:24.06.2015, received in this office on dt:27.06.2015 stated that:

1. The Agrl. Service was shifted from Nimmanapalle Section to Town section, Madanapalle and service number also allotted vide bearing No. 5211707001531. The

revised test report was transmitted to the Asst. Accounts Officer/ERO/ Madanapalle to make further correspondences with the Addl. Asst.Engineer/ Town/ Madanapalle.

This is for favour of information and further needful action please.

The respondent-1 i.e. the Assistant Accounts Officer / ERO/Madanapalle in his written submission dt:25.06.2015, received in this office on dt:29.06.2015 stated that:

1. As per reference C.G.No:228/2014-15 above it is to submit that the payment details for shifting of the ASC No. 686 of Machireddigaripalli Distribution of Operation Section, Nimmanapalle to Kollabylu Distribution of Town Section Madanapalle received with Endt.No. Ade/O/MPL HC/AGL/D.No.621/15, Dated 19-6-2015. In this context the particular sent through mail to TC wing/Tirupati for releasing of the ASC No. 1531 in Kollabylu i.e. from 22-4-2015 Town Section Madanapalle. After releasing of the above services the fact will be submitted to the Hon'ble Consumer Grievances Redressal Forum, APSPDCL, Tirupathi for favour of taking further action please.

Findings of the Forum:

1. During the vidyuth adalath conducted at Madanapalle on 12.03.2015,Smt E.Parvathi of Kollabylu Madanapalle has lodged a complaint before the Forum and stated that she has paid an amount of Rs 3475/- towards the shifting charges of her Agricultural Service bearing no.686 Diguva Machireddygaripalle of Nimmanapalle Mandal to Kollabylu of Madanapalle Mandal, though the AE/R/Madanapalle has extended supply at Kollabylu and hence requested to change the service from Diguva Machireddygaripalle to Kollabylu.

2. The Respondent No.5 in his submission dated 24.06.2015 received in this office on 27.06.2015 has stated that the Agricultural service was shifted from Nimmanapalle to Madanapalle town section and service number was also allotted bearing no.5211707001531.He has also submitted that the revised test report was transmitted to AAO/ERO/Madanapalle to make further correspondence with AAE/Town/Madanapalle.

ORDER

Since the request of the complainant to transfer her agriculture service from Diguva Machireddygaripalle of Nimmanapalle section to Kollabylu of Madanapalle Town Section has been effected by the Respondents by assigning new Agriculture service connection bearing no.5211707001531, the case is disposed off accordingly.

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4th Floor, Ashoka Chambers, Opposite to MLA Quarters ,Adarsh Nagar,Hyderabad-500063**, within 30 days from the date of receipt of this order.

Signed on this, the day of 14th July 2015.

Sd/-
Member(Legal)

Sd/-
Member(Accounts)

Sd/-
Chairperson

True Copy

Chairperson

To
The Complainant
The Respondents
Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

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