

**BEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

**On this the 25<sup>th</sup> day of March, 2015**

**In C.G.No: 104/ 2014-15/Ongole Circle**

***Present***

***Sri P.Venkateswara Prasad***  
***Sri A.Sreenivasula Reddy***  
***Sri T. Rajeswara Rao***  
***Sri A. Satish Kumar***

***Chairperson***  
***Member (Accounts)***  
***Member (Legal)***  
***Member (Consumer Affairs)***

***Between***

Sri Shaik Karim Basha  
S/o Shaik Mastan Vali  
D.No :20/104/A/1  
Cumbum Park Street  
Cumbum  
Prakasam - Dist  
523333

Complainant

***AND***

1.Assistant Engineer/Cumbum  
2.Assistant Divisional Engineer/Cumbum  
3.Divisional Engineer/Markapur

Respondents

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Sri Shaik Karim Basha S/o Shaik Mastan Vali is a resident of D.no :20/104/A/1 Cumbumpark Street, Cumbum- Post Office , Cumbum , Prakasam – Dist herein called the complainant, In his complaint dt:18-08-2014 filed in the Forum on dt: 18-08-2014 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E.Act 2003 has stated that:

1. He is a resident of D.No: 20/104/A/1 Cumbum Park Street ,Cumbum post, Prakasam – Dist with Sc.No: 2058.

- 2 . In his village cumbum in main street the pole is damaged and is ready to collapse and may occur electrical accidents.
3. Kindly replace the pole in market street which is damaged .

Notices were served upon the respondents duly enclosing a copy of complaint.

**The respondent-I i.e. the Assistant Engineer /Operation /Cumbum in his written submission dt:05-03-2015, received in this office on dt:09-03-2015 stated that:**

1. The complaint of Sri Shaik Kareem Basha,Cumbum has been rectified by replacing the damaged pole with new pole vide sanction no. T – 2014-03-02-11-01-023.
2. The Consumer representation for redressal of his grievance is also enclosed.

**Findings of the Forum:**

1. The Complainant has requested the Forum during the Special Vidyuth Adalath conducted at Cumbum on 18.8.2014 to arrange to replace the damaged rail pole at market.
2. On receipt of notice from the Forum the Respondent No 1 has initiated action and replaced the damaged pole with healthy one vide his submission dated 05.03.2015.
3. The Complainant has also expressed his gratitude for having replaced the damaged pole and requested to withdraw his complaint.

In view of the above, the Forum passed the following order.

**ORDER**

Since the Respondents, have replaced the damaged pole and complainant also satisfied with the services of the Respondents.

Accordingly the case is allowed and disposed off

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, 1<sup>st</sup> Floor, 33/11KV Sub-Station, Hyderabad Boat Club Lane, Lumbini Park, Hyderabad-500063**, within 30 days from the date of receipt of this order.

Signed on this, the 25<sup>th</sup> day of March, 2015.

Sd/-	Sd/-	Sd/-	Sd/-
<b>Member(Legal)</b>	<b>Member(C.A)</b>	<b>Member(Accounts)</b>	<b>Chairperson</b>

**True Copy**

**Chairperson**

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter