

**BEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

**On this the 28<sup>th</sup> day of May 2015**

**In C.G.No:117/ 2014-15/Ongole Circle**

***Present***

***Sri P.Venkateswara Prasad***  
***Sri A.Sreenivasula Reddy***  
***Sri T. Rajeswara Rao***

***Chairperson***  
***Member (Accounts)***  
***Member (Legal)***

***Between***

Sri Botchu Venkataiah  
S/o Mallaiah  
Ramayapalem  
Peddaraveedu – Post Office  
Peddaraveedu  
Prakasam – Dist  
523320

Complainant

***And***

1.Assistant Engineer/Peddaraveedu  
2. Assistant Divisional Engineer/Markapur  
3.Divisional Engineer/Markapur  
4.Superintending Engineer/Operation/Ongole

Respondents

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Sri.Botchu Venkataiah S/o Mallaiah is a resident of Ramayapalem village, Peddaraveedu – Post office , Peddaraveedu Mandal, Prakasam- Dist. herein called the complainant, in his complaint dt:18-08-2014 filed in the Forum on dt:18-08-2014 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E. Act 2003 has stated that:

1. He is the resident of Ramayapalem village, Peddaraveedu –Post office, Peddaraveedu Mandal ,Prakasam – Dist.

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2. He applied for Agricultural Service connection on 15.03.2014.
3. The service connections were given to farmers who applied before to him
4. The crop is dried up due to non – availability of water .
5. He is ready to pay demand draft ,so kindly do Justice to him.

Notices were served upon the respondents duly enclosing a copy of complaint.

**The respondent-1,II & III i.e. the Assistant Engineer/Operation/Paraveedu,Assistant Divisional Engineer/Markapur and Divisional Engineer/Markapur in their combined written submission dt:31.03.2015, received in this office on dt:04.04.2015 stated that:**

1. They submits that the estimate is sanctioned and work is completed on 20.01.2015.

**Further The respondent-1,II & III i.e. the Assistant Engineer/Operation/Paraveedu,Assistant Divisional Engineer/Markapur and Divisional Engineer/Markapur in their combined written submission dt:19.05.2015, received in this office on dt:25.05.2015 stated that:**

- 1.Sri Botchu Venkataiah S/o Mallaiah is a resident of Ramayapalem village ,Peddaraveedu Mandal ,Prakasam –Dist was lodged a complaint in CGRF.
2. The estimate is prepared and sanctioned through DE/O/Markapur and Demand Drafts paid ,work order taken and work is completed.
3. The work is completed on 20.01.2015.

**Findings of the Forum**

1. During Vidyuth Adalath conducted at Markapur on 18.08.2014, Sri Venkataiah of Peddaraveedu has lodged a complaint before the Forum stating that he has applied for a new Agriculture connection on 15.03.2014 and due to non release of service his

crop was dried up and finally requested to release the supply and expressed his readiness to pay the requisite charges.

2. The Respondents in their final submission dated 19.05.2015 received on 25.05.2015 have stated that soon after getting the estimate sanctioned and payment received from the complainant, they have completed the works as required by the Complainant on 20.01.2015.

### **ORDER**

Since the grievance of the Complainant to release agriculture service has been completed by erecting line and charging the Distribution Transformer on 20.01.2015 and the Complainant himself in his letter addressed to the Chairperson. CGRF has clearly accepted the above facts and hence the case is disposed off accordingly.

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman , Andhra Pradesh ,Flat No:401 ,4<sup>th</sup> Floor, Ashoka Chambers, Opposite to MLA Quarters ,Adarsh Nagar,Hyderabad-500063**, within 30 days from the date of receipt of this order.

Signed on this, the 28<sup>th</sup> day of May 2015.

Sd/-  
**Member(Legal)**

Sd/-  
**Member(Accounts)**

Sd/-  
**Chairperson**

**True Copy**

**Chairperson**

To  
The Complainant  
The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.